



F E D E R A L
S T U D E N T A I D

We Help Put America Through School

FSA Modernization Partner

NSLDS II Reengineering
Screens Detail Design:
Student Access

Version 2.1

November 26, 2002

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Document Control

Version Number	Description	Release Date	Author
1.0	Initial Issue	09/30/2002	Sunil Malhotra
2.0	Documented additional business logic and error validation.	11/08/2002	Dawn Will
2.1	Incorporated changes from client reviews.	11/26/2002	Dawn Will

1 General Information

1.1 Background

The National Student Loan Data System (NSLDS) was established as part of the Higher Education Act of 1965, as amended, to provide a comprehensive repository of information about Title IV aid recipients and their loans, grants, lenders, guaranty agencies, servicers, and schools.

Given these challenges, a project to modernize the system – NSLDS Reengineering – has been undertaken to improve financial and data integrity, reduce operational costs, and improve customer satisfaction. At the heart of the design for a reengineered NSLDS solution are five “big ideas” for radically changing the underlying processes, data structures, and technical platforms supporting the existing system:

- Data Warehousing
- Internal FSA (Federal Student Aid) Direct Access
- Outsourced Enrollment Tracking
- Financial Partner Data Feed Reengineering
- Common Record Extension

The first phase of the NSLDS Reengineering effort is called NSLDS II. NSLDS II Release 1 will focus on the Data Warehousing and Internal FSA Direct Access opportunities, as well as assessing ways to support existing requirements through NSLDS II or other modernized systems. Later releases of work will focus on the remaining three ideas and enhancements.

1.2 NSLDS Points of Entry Overview

There are three main applications in the legacy NSLDS technical architecture that serve as the gateway for accessing and modifying Title IV data online. The applications include the Financial Aid Professional (FAP) website, Student Access Financial Aid Review (SAFAR) website, and the Customer Information Control System (CICS). As part of the NSLDS II replatforming initiative, CICS will be retired and its functionality will be transferred to the FAP website. The User Interface Inventory Matrix (**Reference Appendix B**) documents a comprehensive list of screens for the FAP and Student Access websites and the NSLDS functional area(s) they support.

The FAP website, which can be found at <http://www.nslsdfap.ed.gov>, will be the main user access point for NSLDS II data by Department of Education (ED) personnel, guaranty agencies (GAs), lenders, and schools. It provides support for users by tracking the financial aid and enrollment history for Title IV aid recipients, organizational information for Title IV aid financial partners, access to predefined reports, for some users, the ability to execute ad hoc queries, and the monitoring of student transfers. A lender or school may also allow a servicer

to access the website and provide online updates on their behalf. Each user must be registered with the website and can only log on with a valid User ID and Password.

The two major areas of enhancement for the FAP website will consist of the following:

1. Reengineering the existing reporting architecture
2. Retiring CICS

Reengineering the Reporting Architecture

Reports are currently accessed through the Main Menu, which allows users to execute predefined reports and receive the results either in their SAIG mailbox or download them directly (depending on the users permission level). If a user requires data that is not supported by a predefined report, they are limited to either developing their own query or contacting the support center to develop a query for them. In order to create a query, a user must be familiar with Structured Query Language (SQL), which is the code used to develop a query, the NSLDS data model, whose data elements are used within the SQL, and the Query Management Facility (QMF) tool, which is the application used to execute the query. In order to empower users and improve the customer experience for executing ad hoc queries, the MicroStrategy reporting tool will be implemented. The MicroStrategy reporting tool is a commercial off-the-shelf (COTS) package that has the capability to filter and analyze massive volumes of data to the transaction level. In addition, the MicroStrategy application server has a full range of query optimization algorithms designed to ensure that data is extracted from a database in the most efficient and least resource demanding way.

The new ad hoc reporting functionality will continue to be accessible through the Main Menu and Report screens in the FAP website. The detailed design regarding the report screen changes can be found in the Report Detail Design document.

Retiring CICS

CICS is IBM software that allows ED personnel to connect to the NSLDS mainframe and perform online transactions. Users have the ability to update or access data online from ED Headquarters or Regional offices. The majority of the CICS functionality has already been transitioned to the FAP website in response to user demand for a more user-friendly and flexible tool. The remaining functionality, which includes screens from the System Administration, Default Rate, and Student Status Confirmation menus will be transferred to the FAP website as part of the NSLDS II reengineering initiative. (This will complete the functionality transition to the FAP website, therefore, clearing the path for retiring CICS.) Once CICS has been retired, the FAP website will serve as the default application for ED personnel to access NSLDS II data.

The Student Access website, which can be accessed at <http://www.nsls.ed.gov>, allows borrowers to securely view and track their financial aid history. They have the ability to view their Title IV loans at a summary or at a detailed loan level. The summary loan level data allows a borrower to view all Title IV loans they are responsible for in a concise format. The detailed loan level data tracks the history of each loan throughout its lifecycle. Each student must be registered with the website and must have a valid User ID and Password to logon. This is a read only website and does not have any update capabilities associated with it.

The following diagram displays the CICS application being retired due to functionality being transitioned to the FAP website during the NSLDS replatforming initiative.

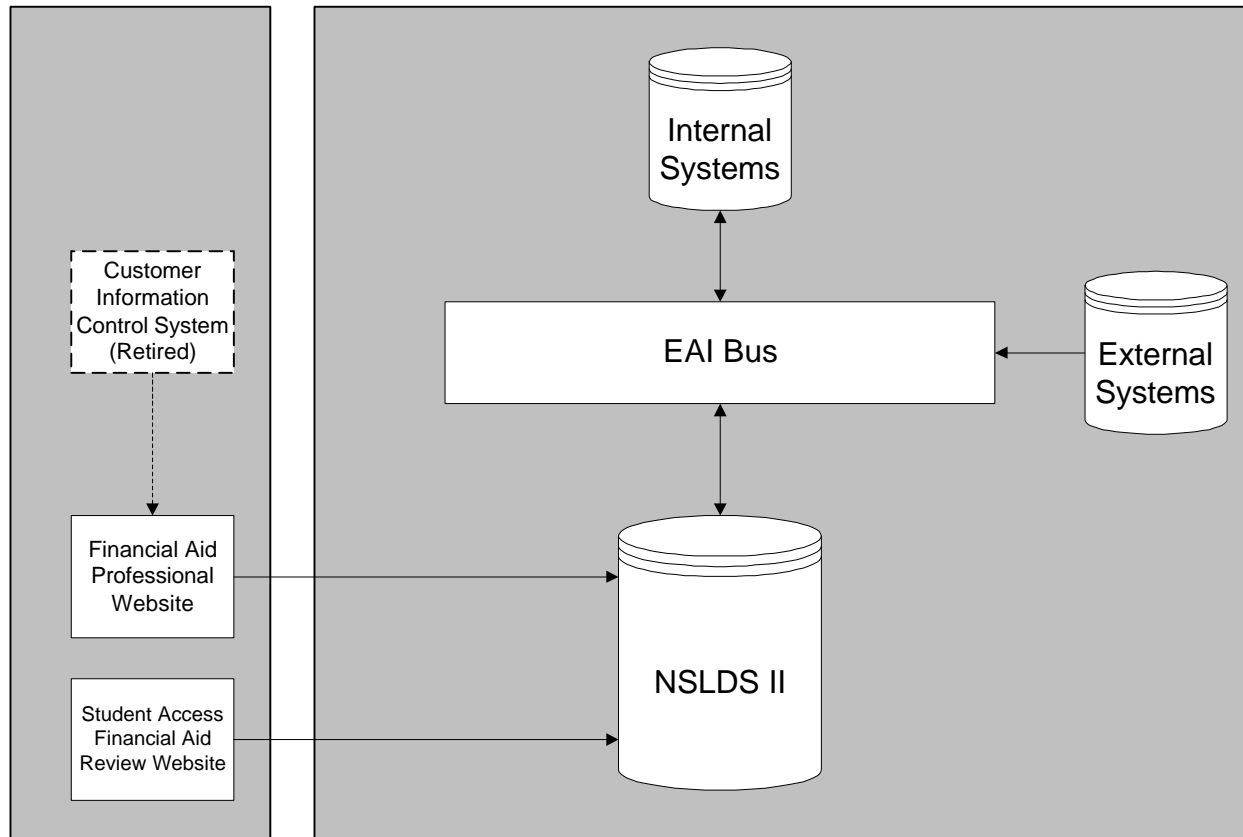


Figure 1, NSLDS II User Interface Diagram

1.3 Screens Detail Design Document Layout

The screens detail design document provides a blueprint for developing each screen that will support the FAP and Student Access websites. The screens detail design document is separated into the following modules:

Financial Aid Professional website

- Login-Menu – Contains the detail design for the Login-Menu screens.
- Financial Aid– Contains the detail design for the Financial Aid screens.
- Enrollment – Contains the detail design for the Enrollment screens.
- Organization – Contains the detail design for the Organization screens.
- Reports – Contains the detail design for the Reports screens.
- Transfer Student Monitoring – Contains the detail design for the Transfer Student Monitoring screens.

- Admin/Support – Contains the detail design for the Admin/Support screens.
- Appendix A – Global Attributes for FAP Website– Lists common icons that may be displayed in the Login-Menu, Financial Aid, Enrollment, Organization, Transfer Student Monitoring, and Admin/Support modules.
- Appendix B - Provides a comprehensive list of all the screens in the FAP and Student Access websites and their associated function groups.

Student Access Financial Aid Review website

- Student Access– Contains the detail design for the Student Access screens.

This detail design document will contain the following information for each screen:

1.4 Name of the Screen

Description	Defines the purpose of the screen.
New or Existing	New – Indicates the screen is new to the website. Existing- Indicates the screen previously existed on the website.
User Group (Screen Level)	Identifies which function group currently has access to the screen.
Requirements Traceability	Maps the detail design for the screen to the detailed requirements.
Reference(s)	Lists reference documentation that provides additional detail for each screen.
Business Object	Lists the Business Object the screen will utilize for development purposes.

1.4.1 Software Unit Logic

NSLDS I File Name:	Lists the file name for each screen that was used for NSLDS I (if the screen previously existed).
NSLDS II File Name:	Lists the file name for each screen that will be used for NSLDS II.
Pre-Status:	Lists the screen names and their links that will allow a user to access a specific screen.
Post-Status:	Lists the screen names that are accessible from a specific screen (and the links that will allow a user to navigate to that screen). When the user navigates to another screen, the screen will appear in the same window unless otherwise specified.
Gif Name:	List of Gif, or image, files used in the screen.
Tab Order:	Lists in numeric order of the tab order for each screen.

Note:

Section 3.1 (Class Diagram) of the Application Architecture Detail Design document identifies the ASP pages and the corresponding COOL:Gen Action Blocks (i.e., procedures). This will be used to further define the business logic, error validations and security in a later release.

1.4.2 Design Details

The following screenshot highlights the functionality of the screen:

Provides a design layout of the screen.

Note:

The screenshots depicted in this document were taken from the legacy website. The existing text, links, and data elements will be included in the NSLDS II website as described in this document. However, the actual look of the screens may be modified for the NSLDS II Release. Also, certain text, links, and data elements may be excluded from view based on the user's security access.

1.4.3 Screen Functionality

The following section lists and describes the functionality of each object on the screen.

Name of the Data Element on the screen	
Element	Type of data element (e.g., label, pushbutton, checkbox, textbox).
Definition/Business Rules	Description of the data element and any business rules associated with it.
Actions to be performed	Describes any action associated with the data element.
Business Object (Attribute)	Lists the Business Object(s) and Attribute(s) the data element will utilize for development purposes.
Validation	<ul style="list-style-type: none"> <i>Condition:</i> Describes the validation that will be performed. <i>Message:</i> Describes the message that will appear to the user. <i>Location:</i> Describes where the validation will occur (i.e., Client or Server) <i>Additional Information:</i> Describes any additional information related to the validation (e.g., gif files appearing with error messages). <p>Note:</p> <p>The validations occur one at a time and are not</p>

Name of the Data Element on the screen	
	listed in any particular order. However, validations will occur from top to bottom and left to right on any given screen unless otherwise specified.

Note:

Section 508 of the Rehabilitation Act of 1998 mandates a website accessibility review. Section 508 requires that electronic and information technology developed, procured, maintained, or used by Federal government agencies must be accessible to persons with disabilities. The system must allow a person with a disability to have comparable access to and use of information as a person without a disability.

The Assistive Technology Group within the FSA Technology Center is responsible for performing Section 508 reviews. During the Build phase, the NSLDS II Modernization Partner team will work with the Assistive Technology Group to verify that the design of the online screens meets Section 508 requirements. The FAP and Student Access websites are currently not Section 508 compliant. The formal accessibility review for NSLDS II will be conducted during the Test phase.

2 Screen Workflow

2.1 Master List of Screens

The following table provides a list of screens for the Student Access module of the Student Access Financial Aid Review website for NSLDS II. The table includes the section the screen is explained, screen name, whether the screen is new or existing and a description of the screen.

Section	Screen Name	New/ Existing	Description
3.1	Student Access Home	Existing	Provides borrowers and grant recipients with a web-based view of their financial aid information.
3.2	FAQ	Existing	Provides responses to frequently asked questions regarding the SAFAR website.
3.3	Browser Information	Existing	Describes the browser requirements for the SAFAR website.
3.4	Browser Setup	Existing	Confirms the user's browser settings to ensure privacy.
3.5	Download Browser	Existing	Allows a user to download a browser.
3.6	Domestic Version Information	Existing	Allows a user to confirm they are using a domestic browser for security purposes.
3.7	System Requirements	Existing	Describes the system requirements for the SAFAR website.
3.8	Glossary	Existing	Lists key terms used in the website and their definitions.
3.9	Contact Us	Existing	Provides a user with help contact information.
3.10	Links	Existing	Provides links to Guaranty Agency, Lender, and Servicer websites.
3.11	Privacy Act	Existing	Allows a user to acknowledge they have read and agree with the Privacy Act after each log on.
3.12	Error Page	Existing	Displays information for error conditions that may occur from Student Access.
3.13	Financial Aid Review	Existing	Allows a student to view his/her loan information at a summary level, as well as grants and overpayments.
3.14	Loan Detail	Existing	Provides detail information for a specific loan.
3.15	Aid Overpayment Detail	Existing	Provides detail information for an aid overpayment.
3.16	Grant Detail	Existing	Provides detail information for a specific grant.

2.2 Update/Inquiry Diagram

The following diagram displays screens that contain update functionality to the Enterprise Data Warehouse (EDW), as well as, screens that contain inquiry capabilities from the EDW:

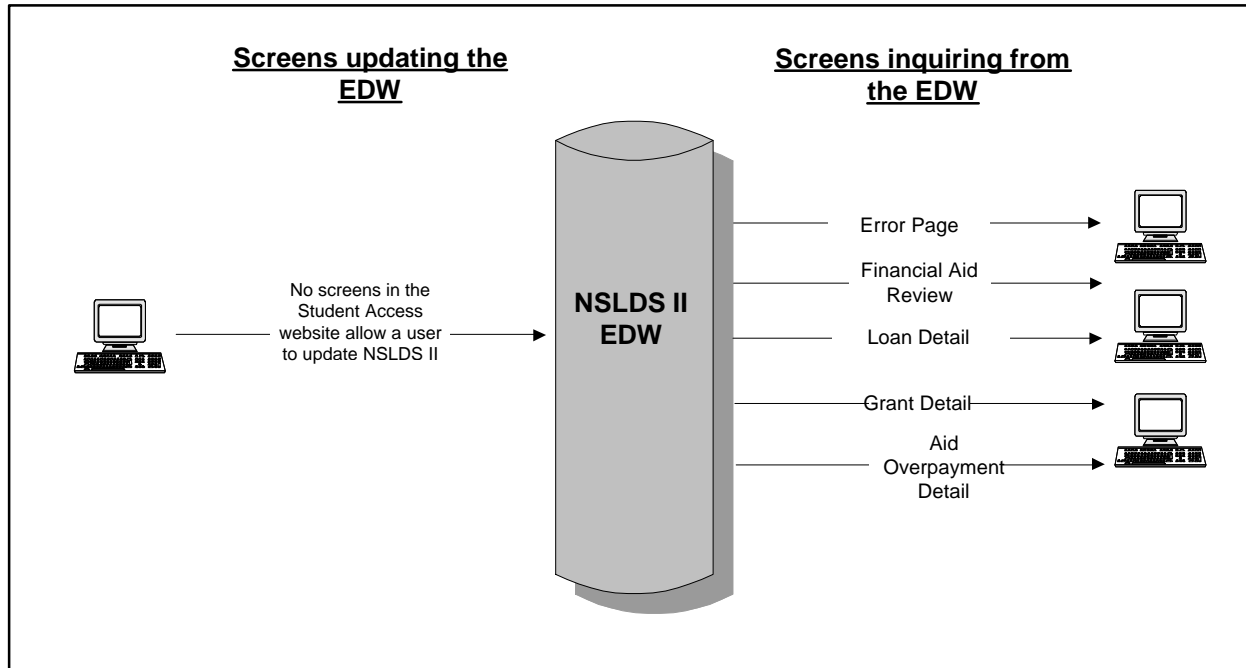


Figure 2, NSLDS II Student Access Update/Inquiry Diagram

3 Screen Details

3.1 Student Access Home

Description	Provides borrowers and grant recipients with a web-based view of their financial aid information.
New or Existing	Existing
User Group (Screen Level)	<p>All users</p> <p>A routine should be invoked from the Student Access home page that determines the user's browser, version, and SSL encryption level. If the routine determines that the browser being used is not within the supported list of browsers and/or versions, the user is redirected to the Student Access error page and an informational message is displayed, with a hyperlink to the Browser/Information Setup page. Please refer to Section 3.3.2 for browser requirements. If the routine determines that the browser the user is using does not support 128 bit encryption level, the user is directed to the 128 Encryption page.</p> <p>To use the NSLDS Student Access system you need to have one of the following supported browsers from Microsoft or Netscape: Internet Explorer 4.0 - 6.0 Netscape Navigator 4.0 - 6.1</p>
Requirements Traceability	1.068, 1.069
Reference(s)	Student Access Home Page
Business Object	None

3.1.1 Software Unit Logic

NSLDS I File Name:	SAHome.asp
NSLDS II File Name:	SaHome.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <p>Note: This is the point of entry screen for the Student Access website for students.</p> <ul style="list-style-type: none"> • Student Access Interface (FAP website) – (Pushbutton: Link) • FAQ (Link: Home)

	<ul style="list-style-type: none"> • Browser Information (Link: Home) • Browser Setup (Link: Home) • Download Browser (Link: Home) • Domestic Version (Link: Home) • System Requirements (Link: Home) • Privacy Act (Pushbutton: Decline) • Contact Us (Link: Home) • Financial Aid Review (Link: Home) • Loan Detail (Link: Home) • Aid Overpayment Detail (Link: Home) • Glossary (Link: Home)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • FAQ (Link: FAQ) • Browser Information (Link: Browser Information/Setup) • Privacy Act (Link: Financial Aid Review) • Glossary (Link: Glossary of Terms) • Contact Us (Link: Contact Us) • Links (Link: Links) • Department of Education homepage (Link: ED Home)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_index.gif • ball.gif • pole2.gif • art1.gif • faq.gif • setup.gif • review.gif • gloss.gif • contact.gif • lnks.gif • edhome.gif • bkgrd.gif • bar.gif
Tab Order	<ol style="list-style-type: none"> 1. FAQ's 2. Browser Information/Setup 3. Financial Aid Review 4. Glossary of Terms 5. ED Home 6. FAQ's Browser Info/Setup 7. Financial Aid Review 8. Glossary of Terms 9. Contact Us

	10. ED Home 11. URL Navigation Bar
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3.1.2 Design Details

The following screenshot highlights the functionality of the Student Access Home screen. The design of this screen may be subject to change among additional design considerations.



Figure 3, Student Access Home

3.1.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

FAQ	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is navigated to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Browser Information/Setup	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the Browser Information screen.
Actions to be performed	When clicked, the user is navigated to the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Financial Aid Review	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the Privacy Act screen.
Actions to be performed	When clicked, the user is navigated to the Privacy Act screen.
Business Object (Attribute)	None.
Validation	None.

Glossary of Terms	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the Glossary screen.
Actions to be performed	When clicked, the user is navigated to the Glossary screen.
Business Object (Attribute)	None.
Validation	None.

Contact Us	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the Contact Us screen.
Actions to be performed	When clicked, the user is navigated to the Contact Us screen.
Business Object (Attribute)	None.
Validation	None.

Links	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the Links screen.
Actions to be performed	When clicked, the user is navigated to the Links screen.
Business Object (Attribute)	None.
Validation	None.

ED Home	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate to the homepage for the Department of Education.
Actions to be performed	When clicked, the user is navigated to the homepage for the Department of Education (http://www.ed.gov/index.jsp).
Business Object (Attribute)	None.
Validation	None.

FAQ	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is navigated to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Browser Information/Setup	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Browser Information screen.
Actions to be performed	When clicked, the user is navigated to the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Financial Aid Review	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Privacy Act screen.
Actions to be performed	When clicked, the user is navigated to the Privacy Act screen.
Business Object (Attribute)	None.
Validation	None.

Glossary of Terms	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Glossary screen.
Actions to be performed	When clicked, the user is navigated to the Glossary screen.
Business Object (Attribute)	None.
Validation	None.

Contact Us	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Contact Us screen.
Actions to be performed	When clicked, the user is navigated to the Contact Us screen.
Business Object (Attribute)	None.
Validation	None.

Links	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Links screen.
Actions to be performed	When clicked, the user is navigated to the Links screen.
Business Object (Attribute)	None.
Validation	None.

ED Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Department of Education.
Actions to be performed	When clicked, the user is navigated to the homepage for the Department of Education (http://www.ed.gov/index.jsp).
Business Object (Attribute)	None.
Validation	None.

3.2 FAQ


Description	Provides responses to frequently asked questions regarding the SAFAR website.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.069
Reference(s)	NSLDS Student Access—Frequently Asked Questions Page
Business Object	None

3.2.1 Software Unit Logic

NSLDS I File Name:	FAQ_Main.htm
NSLDS II File Name:	FaqMain.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: FAQs) • Loan/Grant Review (Link: FAQs) • Loan Detail (Link: FAQ s) • Grant Detail (Link: FAQs) • Aid Overpayment Detail (Link: FAQs) • Error Page (Link: FAQs) • Financial Aid Review (Link: FAQs)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Home) • Glossary (Link: Glossary of Terms) • Browser Information (Link: Browser Information/Setup) • Contact Us (Link: Contact Us) • PIN Website (Link: PIN Website)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • bfaq.gif • bkgrd.gif • top.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. NSLDS Student Access Web Site (Example) 2. Top 3. Home 4. URL Navigation Bar

3.2.2 Design Details

The following screenshot highlights the functionality of the FAQ screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

[NSLDS Student Access Web Site](#)

[What is NSLDS?](#)
[When is the NSLDS Student Access web site available?](#)
[What information is available to me through the NSLDS Student Access web site?](#)
[What information do I need to use the NSLDS Student Access web site?](#)
[How secure is the NSLDS Student Access web site?](#)
[What assistance is available when using the NSLDS Student Access web site?](#)

[Personal Identification Number \(PIN\)](#)

[What is a PIN?](#)
[How do I get a PIN?](#)
[What if I forget my PIN?](#)
[Can my PIN be changed?](#)
[Is my PIN for the NSLDS Student Access web site the same as my PIN for the FAFSA web site?](#)
[What happens if I enter my PIN and other identifiers and no data appears?](#)

[Your Browser Setup and Security](#)

[What is software encryption?](#)
[What levels of Secure Sockets Layer can I use?](#)
[How do I know if I have 128-bit encryption?](#)
[Where can I get a 128-bit browser?](#)
[What is cache?](#)
[What are cookies?](#)
[How can I keep my Student Loan/Grant information secure?](#)
[Why couldn't I connect to the NSLDS Student Access web site?](#)

[Information About My Loans and Grants](#)

[Where does my student aid information come from?](#)
[How current is this information?](#)
[Who has access to this information?](#)
[What do I do if my loan data is incorrect?](#)
[How can I get the latest balance information?](#)
[What does loan status mean?](#)
[Where are the loans from my medical/nursing programs? Where is my work-study award?](#)
[Where are my parent's PLUS loans?](#)
[My school says I'm not eligible for additional aid due to an overpayment.](#)

[Paying Off Your Loans](#)

[When do I have to start repaying my student loans?](#)
[Who should I mail my loan payments to?](#)
[What interest rate will I be paying?](#)
[Does the amount of principal and interest shown equal the payoff amount?](#)
[What happens if I don't pay my student loan back?](#)

[Contacts for Your Loans and Grants](#)

[Who do I contact if my lender or lender servicer has closed?](#)
[Who do I contact if the guaranty agency is closed?](#)
[Who do I contact if the school is closed?](#)
[Who do I contact if the wrong school is listed?](#)
[Who do I contact if my Pell Grant information is incorrect?](#)
[It indicates that I should contact the Debt Collection Service. What is that?](#)






Figure 4, FAQ



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

NSLDS Student Access Web Site

What is NSLDS?

The National Student Loan Data System (NSLDS) is the U.S. Department of Education's central database for student aid. It receives data from schools, agencies that guaranty loans, the Direct Loan program, the Pell Grant program, and other U.S. Department of Education programs. NSLDS provides a centralized, integrated view of Title IV loans and Pell grants that are tracked through their entire cycle; from aid approval through closure.

When is the NSLDS Student Access web site available?

The NSLDS Student Access web site is available 24 hours a day, 7 days a week. However, maintenance of the NSLDS database can occur on the weekends or late hours. This may cause the site to be unavailable for a brief period while maintenance is performed.

What information is available to me through the NSLDS Student Access web site?

You can use the web site to make inquiries about your Title IV loans and/or Pell grants. The site displays information on loan and/or grant amounts, outstanding balances, loan statuses, and disbursements. The [Glossary of Terms](#) contains information on terms relating to loans and grants.

What information do I need to use the NSLDS Student Access web site?

In order to use the NSLDS Student Access web site, you will need to provide your social security number (SSN), the first two digits of your last name, your date of birth, and your PIN (formerly known as EAC).

How secure is the NSLDS Student Access web site?

The unique combination of SSN, PIN, and personal information needed to access the NSLDS Student Access web site makes it as secure as using an ATM.

What assistance is available when using the NSLDS Student Access web site?

- The [Glossary of Terms](#) page provides more detailed information on terms used on this web site.
- The Federal Student Aid Information Center at **1-800-4-FED-AID/TDD 1-800-730-8913** is available Monday through Friday from 8 a.m. to 8 p.m. eastern time.
- The [Contact Us](#) page provides e-mail to the Federal Student Aid Information Center.







Figure 5, FAQ – NSLDS Student Access Website



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

Personal Identification Number (PIN)

What is a PIN?

The PIN is a personal identifier that gives you the ability to enter the NSLDS Student Access web site, as well as other U.S. Department of Education web sites. It is similar to a bank's PIN, and it should be kept secure and private.

How do I get an PIN?

You can request an PIN at the PIN web site.

What if I forget my PIN?

You can get a new PIN at the PIN web site.

Can my PIN be changed?

Yes. It is highly recommended that you request to change your PIN, if you think it is not secure.

Is my PIN for the NSLDS Student Access web site the same as my PIN for the FAFSA web site?

Yes. Your PIN can be used on the FAFSA web site as well as on the NSLDS Student Access web site.

What happens if I enter my PIN and other identifiers and no data appears?

If you have received Title IV loans and/or Pell grants, there can be several reasons that no data appears. It takes your loan holder 30 to 45 days to get the information into NSLDS. If more than 60 days have passed since you received your loan, contact the school's financial aid office that processed your loan. They can tell you why your loan or grant has not been reported to NSLDS.

Also, make sure that your Social Security Number, birth date, and last name that you entered match your financial aid records. You can check with the school to see if an error was made in the processing of your loan information.







Figure 6, FAQ – Personal Identification Number (PIN)

Your Browser Setup and Security

What is software encryption?

To access the NSLDS Student Access web site, you must use a web browser that supports the Secure Sockets Layer (SSL) protocol. This protocol encrypts data that is transmitted between web sites and web browsers and prevents your personal loan/grant information from being read by others on the Internet while it is being transmitted between the NSLDS Student Access web site and your web browser. See the [Browser Information/Setup](#) page on this site for more information on supported browsers and browser requirements.

What levels of Secure Sockets Layer (SSL) can I use?

There are three levels of SSL you can use:

- The 40-bit level is the international standard for software encryption. This is sufficient for our purpose. However, users of the NSLDS Student Access web site located in North America (USA and Canada) can use the highest level of encryption (128-bit), which is available only in North America.
- The 56-bit level is an intermediate standard for software encryption and can be used to access this web site.
- The 128-bit level is the strongest standard for software encryption found in domestic versions of Netscape and Internet Explorer. This level gives much stronger protection of data transmitted over the Internet.

How do I know if I have 128-bit encryption?

For Netscape version 3.0:

- Click the **Help** menu, then click **About Netscape**.
- If you see the statement, "This version supports U.S. Security with RSA Public Key Cryptography, MD2, MD5, RC2-CBC, RC4, DES-CBC, DES-EDE3-CBC," then your browser supports 128-bit encryption.

For Netscape versions 4.0 - 4.xx:

- On the **Help** menu, click **About Communicator or About Navigator**.
- If text to the right of the RSA logo says, "This version supports U.S. security with RSA Public Key Cryptography, MD2, MD5, RC2-CBC, RC4, DES-CBC, DES-EDE3-CBC," then your browser supports 128-bit encryption.

Or,

- On the **Tools** menu, click **Security Info** on the Communicator menu, click **Navigator**, and then click **Configure SSLv3**.
- If the list of keys that appears does not contain any 128-bit keys, then you may need to upgrade to the domestic security version of Netscape.

For Internet Explorer version 4.0 - 4.xx with Service Pack 1, check the properties of the Schannel.dll file by following these steps:

- Click the **Start** button at the lower left corner of your screen, point to **Find**, then click **Files or Folders**.
- Type **schannel.dll** in the Named box, then click **Find Now**.
- In the list of found files, click the **Schannel.dll** file, right click, then click **Properties**.
- Click the **Version** tab.
- If the Description reads "TLS / SSL Security Provider (US and Canada Use Only)," then your browser supports 128-bit encryption.

Where can I get a 128-bit browser?

- For Netscape Navigator you can go to: <http://www.netscape.com/download>.
- For Microsoft Internet Explorer you can go to: <http://www.microsoft.com/windows/ie/download/default.asp>.
- For more information on requirements for 128-bit browsers, you can go to the [Browser Information/Setup](#) page on this web site.

What is cache?

Browsers typically save pages to your hard disk or in memory. This allows for faster access of pages that are frequently used.

If you are using **Netscape version 3.0**, please ensure that the setting for "Persistent Caching of Pages Retrieved through SSL" is turned off. (Turned off by default.) This will prevent the saving of encrypted pages to your hard disk, which could compromise your personal data if someone else has access to your computer. However, make sure that the tab for **Cache** is checked for **every time**. This ensures that you always have a fresh copy of the page. For newer versions of Netscape, the caching of encrypted pages to disk is not supported.

If you are using **Internet Explorer version 4.0 - 4.xx**:

- On the **View** menu, click **Internet Options**, then click **Advanced**.
- Under the Security Area, scroll and then check "Do not save encrypted pages to disk." For more information on these settings, see the [Browser Information/Setup](#) page on this web site.

What are cookies?

Cookies are pieces of information that a web site transfers to your computer's hard disk. The most common use of cookies is for a web site to determine a user's personal preferences. This is especially common in large e-commerce sites. Some cookies are deleted after you quit the browser, and some remain between browser sessions. In order to create a session, your browser needs to "accept cookies." Please ensure that your browser is set to accept cookies.

How can I help keep my Student Loan/Grant information secure?

To keep your information secure:

- Close your browser after accessing your Student Loan/Grant information.
- Keep your PIN in a secure place.
- Request to change your PIN immediately, if you think someone knows it.

Why couldn't I connect to the NSLDS Student Access web site?

If you are having problems connecting to the web site, verify that you have entered the correct URL (www.nsls.ed.gov). If you still can't establish a browser session, this may be due to our web server being down for maintenance, or there may be problems with your internet service provider (ISP).









Figure 7, FAQ - Personal Identification Number (PIN)



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

Information About My Loans and Grants

Where does my student aid information come from?

The loans and grants listed on this web site have been reported from different sources. In general, the agency that authorized the aid award is responsible for reporting aid information to NSLDS. Stafford loans are reported by guaranty agencies, Direct loans are reported by the Direct Loan Servicing Center, Perkins loans are reported by schools (or their agent), and Pell grants are reported by the Pell grant processor.

How current is this information?

Pell grant information is reported to NSLDS daily. New loans are reported to NSLDS within 30 days of receipt of funds. If you have been making payments on a loan, the outstanding principal balance listed by NSLDS may be as much as 120 days old. You can contact the loan servicer for more up-to-date balance information.

Who has access to this information?

Federal privacy laws protect this information. The only people who can access NSLDS are those individuals that need the information to calculate your future aid eligibility, or to resolve questions about your loans or grants on a need-to-know basis.

What do I do if my loan data is incorrect?

NSLDS is a repository of information and is not permitted to change the data that it receives. If you detect inaccurate information, you can contact the agency that submitted the information to NSLDS because it is probably incorrect in the agency's files as well. For corrections to Stafford loans you can contact the guaranty agency; for Perkins loans you can contact the school; and for Direct loans you can contact the Direct Loan Servicer.

How can I get the latest balance information?

You can call the current loan servicer. If one is not listed, then contact the lender. Some servicers have web sites that can give you current account information. When available, we have provided links to their sites.

What does loan status mean?

The loan status code reflects the loan servicer's current disposition for collecting the loan. If you are currently in school or in your grace period, your loan is in deferred status, and you do not have to make payments. Other loan statuses reflect loans that are in repayment, default, or have been cancelled.

Where are the loans from my medical/nursing programs? Where is my work-study award? Where is my FSEOG?

NSLDS has information only on Title IV loans and Pell grants. Nursing and medical loans are part of the Federal government's Title VII programs and are not reported to NSLDS. You can review your promissory note to determine if it is a Title IV loan.

Where are my parent's PLUS loans?

The only loans that are listed are those for which you are responsible for repaying. PLUS loans taken out by your parents on your behalf are not legally your responsibility. Your parents may review their PLUS loans by entering the web site using their identifiers and their own PIN.

My school says I'm not eligible for additional aid due to an overpayment.

You can check with the financial aid office listed on the reported overpayment.







Figure 8, FAQ – Information About My Loans and Grants



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

Paying Off Your Loans

When do I have to start repaying my student loans?

You are entitled to one 6-month grace period after you stop attending a school at least half time. During this grace period, the lender or loan servicer will contact you and tell you how much your payments will be and how to make them. If you go back to school, you can obtain a deferment so you do not have to continue payments.

Who should I mail my loan payments to?

Your lender or a loan servicer is responsible for billing and receipt of payments. Many times a lender will hire a company to perform the billing functions for its loans, and this company is referred to as a loan servicer. You can contact your lender or loan servicer for information.

What interest rate will I be paying?

The interest on your educational loans was set by Federal Law and is recorded on your signed promissory note. You can find the interest rate for each of your loans on this web site by clicking on a loan and reviewing the details.

Does the amount of principal and interest shown equal the payoff amount?

No. Due to reporting timeframes, the payoff amount can include other charges, fees, and/or costs on your account. You must contact the loan holder/servicer to obtain the payoff amount.

What happens if I don't pay my student loan back?

Borrowers who default on their student loans are reported to credit bureaus, so your credit rating and future borrowing ability will be negatively impacted. In addition, legal action can be taken to require payment through garnishment of wages and withholding of tax refunds.







Figure 9, FAQ – Paying Off Your Loans



STUDENT ACCESS FREQUENTLY ASKED QUESTIONS

Contacts for Your Loans and Grants

Who do I contact if my lender or lender servicer has closed?

You can contact the guaranty agency that is listed for additional information about your loan.

Who do I contact if the guaranty agency is closed?

Staff at the U.S. Department of Education's Public Inquiry Center will take your information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.

Who do I contact if the school is closed?

Staff at the U.S. Department of Education's Public Inquiry Center will take your information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.

Who do I contact if the wrong school is listed?

If the loan is a Federal Direct Stafford loan, you can contact the Direct Loan Servicing Center. For all other Stafford loans you can contact the guaranty agency that is listed for your loan. If the loan is a Perkins loan, staff at the U.S. Department of Education's Public Inquiry Center will take your information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.

Who do I contact if my Pell grant information is incorrect?

You will need to contact the financial aid office of the school that awarded you the Pell grant.

It indicates that I should contact the Debt Collection Service. What is that?

The Debt Collection Service (DCS) is an office of the U.S. Department of Education. Loans can be serviced there for borrowers who enter into default if a school closes or if a guaranty agency closes.

You can contact DCS at:

- 1-800-621-3115, 8 a.m. to 8 p.m. eastern time
- Debt Collection Service, U.S. Department of Education, 7th and D Streets SW, Room 5118, Washington DC 20202.






Figure 10, FAQ – Contacts for Your Loans and Grants

3.2.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

NSLDS Student Access Web Site	
Element	Link
Definition/Business Rules	Allows a user to navigate to the NSLDS Student Access Web Site section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the NSLDS Student Access Web Site section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
What is NSLDS?	The National Student Loan Data System (NSLDS) is the U.S. Department of Education's central database for student aid. It receives data from schools, agencies that guaranty loans, the Direct Loan program, the Pell Grant program, and other U.S. Department of Education programs. NSLDS provides a centralized, integrated view of Title IV loans and Pell grants that are tracked through their entire cycle; from aid approval through closure.	
When is the NSLDS Student Access web site available?	You can use the web site to make inquiries about your Title IV loans and/or Pell grants. The site displays information on loan and/or grant amounts, outstanding balances, loan statuses, and disbursements. The Glossary of Terms contains information on terms relating to loans and grants.	The phrase "Glossary of Terms" is a hyperlink that allows a user to navigate to the Glossary screen.
What information do I need to use the NSLDS Student Access web site?	In order to use the NSLDS Student Access web site, you will need to provide your social security number (SSN), the first two digits of your last name,	

	your date of birth, and your PIN (formerly known as EAC).	
How secure is the NSLDS Student Access web site?	The unique combination of SSN, PIN, and personal information needed to access the NSLDS Student Access web site makes it as secure as using an ATM.	
What assistance is available when using the NSLDS Student Access web site?	<ul style="list-style-type: none"> The Glossary of Terms page provides more detailed information on terms used on this web site. The Federal Student Aid Information Center at 1-800-4-FED-AID/TDD 1-800-730-8913 is available Monday through Friday from 8 a.m. to 8 p.m. eastern time. 	The phrase “Glossary of Terms” is a hyperlink that allows a user to navigate to the Glossary screen.

Personal Identification Number (PIN)	
Element	Link
Definition/Business Rules	Allows a user to navigate to PIN section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the PIN section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
What is a PIN?	The PIN is a personal identifier that gives you the ability to enter the NSLDS Student Access web site, as well as other U.S. Department of Education web sites . It is similar to a bank’s PIN, and it should be kept secure and private.	<p>The term” PIN” is a hyperlink that allows a user to navigate to the FAQ screen in the PIN Registration website.</p> <p>The phrase “other U.S. Department of Education web sites” allows a user to navigate to the “Where Can I Use the PIN?” screen in the PIN Registration website.</p>

How do I get a PIN?	You can request a PIN at the PIN web site .	The phrase “PIN web site” is a hyperlink that allows a user to navigate to the PIN Registration website.
What if I forget my PIN?	You can get a new PIN at the PIN web site .	The phrase “PIN web site” is a hyperlink that allows a user to navigate to the PIN Registration website.
Can my PIN be changed?	Yes. It is highly recommended that you request to change your PIN, if you think it is not secure.	The phrase “request to change” is a hyperlink that allows a user to navigate to the “Request New U.S. Department of Education PIN” screen in the PIN Registration website.
Is my PIN for the NSLDS Student Access web site the same as my PIN for the FAFSA web site?	Yes. Your PIN can be used on the FAFSA web site as well as on the NSLDS Student Access web site.	
What happens if I enter my PIN and other identifiers and no data appears?	If you have received Title IV loans and/or Pell grants, there can be several reasons that no data appears. It takes your loan holder 30 to 45 days to get the information into NSLDS. If more than 60 days have passed since you received your loan, contact the school's financial aid office that processed your loan. They can tell you why your loan or grant has not been reported to NSLDS. Also, make sure that your Social Security Number, birth date, and last name that you entered match your financial aid records. You	

	can check with the school to see if an error was made in the processing of your loan information.	
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Your Browser Setup and Security	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Your Browser Setup and Security section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the Your Browser Setup and Security section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
What is software encryption?	To access the NSLDS Student Access web site, you must use a web browser that supports the Secure Sockets Layer (SSL) protocol. This protocol encrypts data that is transmitted between web sites and web browsers and prevents your personal loan/grant information from being read by others on the Internet while it is being transmitted between the NSLDS Student Access web site and your web browser. See the Browser Information/Setup page on this site for more information on supported browsers and browser requirements.	The phrase "Browser Information/Setup" is a hyperlink that allows a user to navigate to the Browser Information screen.
What levels of Secure Sockets Layer (SSL) can I use?	There are three levels of SSL you can use: <ul style="list-style-type: none"> The 40-bit level is the international standard for software encryption. This is sufficient for our purpose. However, users of the NSLDS Student Access web site located in North America (USA and Canada) can use the 	

	<p>highest level of encryption (128-bit), which is available only in North America.</p> <ul style="list-style-type: none"> • The 56-bit level is an intermediate standard for software encryption and can be used to access this web site. • The 128-bit level is the strongest standard for software encryption found in domestic versions of Netscape and Internet Explorer. This level gives much stronger protection of data transmitted over the internet. 	
How do I know if I have 128-bit encryption?	<p>For Netscape version 3.0:</p> <ul style="list-style-type: none"> • Click the Help menu, then click About Netscape. • If you see the statement, "This version supports U.S. Security with RSA Public Key Cryptography, MD2, MD5, RC2-CBC, RC4, DES-CBC, DES-EDE3-CBC," then your browser supports 128-bit encryption. <p>For Netscape versions 4.0 - 4.xx:</p> <ul style="list-style-type: none"> • On the Help menu, click About Communicator or About Navigator. • If text to the right of the RSA logo says, "This version supports U.S. security with RSA Public 	

	<p>Key Cryptography, MD2, MD5, RC2-CBC, RC4, DES-CBC, DES-EDE3-CBC," then your browser supports 128-bit encryption.</p> <p>Or,</p> <ul style="list-style-type: none"> On the Tools menu, click Security Info on the Communicator menu, click Navigator, and then click Configure SSLv3. If the list of keys that appears does not contain any 128-bit keys, then you may need to upgrade to the domestic security version of Netscape. <p>For Internet Explorer version 4.0 - 4.xx with Service Pack 1, check the properties of the Schannel.dll file by following these steps:</p> <ul style="list-style-type: none"> Click the Start button at the lower left corner of your screen, point to Find, then click Files or Folders. Type <i>schannel.dll</i> in the Named box, then click Find Now. In the list of found files, click the Schannel.dll file, right click, then click Properties. Click the Version tab. If the Description reads "TLS / SSL Security Provider (US and Canada Use Only)," then your browser supports 128-bit encryption. 	
Where can I get a 128-bit	<ul style="list-style-type: none"> For Netscape Navigator 	By clicking on

browser?	<p>you can go to: http://www.netscape.com/download.</p> <ul style="list-style-type: none"> For Microsoft Internet Explorer you can go to: http://www.microsoft.com/windows/ie/download/default.asp For more information on requirements for 128-bit browsers, you can go to the Browser Information/Setup page on this web site. 	<p>http://www.netscape.com/download, the user is directed to the following Netscape's web page to download the browser.</p> <p>By clicking on http://www.microsoft.com/windows/ie/download/default.asp the user is directed to the following Microsoft's web page to download the browser.</p> <p>By clicking on Browser Information/Setup, the user is directed to the Browser Information screen.</p>
What is cache?	<p>Browsers typically save pages to your hard disk or in memory. This allows for faster access of pages that are frequently used. If you are using Netscape version 3.0, please ensure that the setting for "Persistent Caching of Pages Retrieved through SSL" is turned off. (Turned off by default.) This will prevent the saving of encrypted pages to your hard disk, which could compromise your personal data if someone else has access to your computer. However, make sure that the tab for Cache is checked for every time. This ensures that you always have a fresh copy of the page. For newer versions of Netscape, the caching of encrypted pages to disk is not supported.</p>	<p>By clicking on Browser Information/Setup, the user is directed to the Browser Information screen.</p>

	<p>If you are using Internet Explorer version 4.0 - 4.xx:</p> <ul style="list-style-type: none"> • On the View menu, click Internet Options, then click Advanced. • Under the Security Area, scroll and then check "Do not save encrypted pages to disk." For more information on these settings, see the Browser Information/Setup page on this web site. 	
What are cookies?	<p>Cookies are pieces of information that a web site transfers to your computer's hard disk. The most common use of cookies is for a web site to determine a user's personal preferences. This is especially common in large e-commerce sites. Some cookies are deleted after you quit the browser, and some remain between browser sessions. In order to create a session, your browser needs to "accept cookies." Please ensure that your browser is set to accept cookies.</p>	
How can I help keep my Student Loan/Grant information secure?	<p>To keep your information secure:</p> <ul style="list-style-type: none"> • Close your browser after accessing your Student Loan/Grant information. • Keep your PIN in a secure place. • Request to change your PIN immediately, if you think someone knows it. 	
Why couldn't I connect to the NSLDS Student Access web site?	<p>If you are having problems connecting to the web site, verify that you have entered the correct URL (www.nsls.ed.gov). If you still can't establish a browser session, this may be due to our</p>	<p>By clicking on www.nsls.ed.gov, the user is directed to the Student Access Home screen.</p>

	web server being down for maintenance, or there may be problems with your internet service provider (ISP).	
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Information About My Loans and Grants	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Information About My Loans and Grants section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the Information About My Loans and Grants section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
Where does my student aid information come from?	The loans and grants listed on this web site have been reported from different sources. In general, the agency that authorized the aid award is responsible for reporting aid information to NSLDS. Stafford loans are reported by guaranty agencies, Direct loans are reported by the Direct Loan Servicing Center, Perkins loans are reported by schools (or their agent), and Pell grants are reported by the Pell grant processor.	
How current is this information?	Pell grant information is reported to NSLDS daily. New loans are reported to NSLDS within 30 days of receipt of funds. If you have been making payments on a loan, the outstanding principal balance listed by NSLDS may be as much as 120 days old. You can contact the loan servicer for more up-to-date balance information.	
Who has access to this information?	Federal privacy laws protect this information. The only people who can access NSLDS are those individuals that need the	

	information to calculate your future aid eligibility, or to resolve questions about your loans or grants on a need-to-know basis.	
What do I do if my loan data is incorrect?	NSLDS is a repository of information and is not permitted to change the data that it receives. If you detect inaccurate information, you can contact the agency that submitted the information to NSLDS because it is probably incorrect in the agency's files as well. For corrections to Stafford loans you can contact the guaranty agency; for Perkins loans you can contact the school; and for Direct loans you can contact the Direct Loan Servicer.	
How can I get the latest balance information?	You can call the current loan servicer. If one is not listed, then contact the lender. Some servicers have web sites that can give you current account information. When available, we have provided links to their sites.	
What does loan status mean?	The loan status code reflects the loan servicer's current disposition for collecting the loan. If you are currently in school or in your grace period, your loan is in deferred status, and you do not have to make payments. Other loan statuses reflect loans that are in repayment, default, or have been cancelled.	
Where are the loans from my medical/nursing programs? Where is my work-study award? Where is my FSEOG?	NSLDS has information only on Title IV loans and Pell grants. Nursing and medical loans are part of the Federal government's Title VII programs and are not reported to NSLDS. You can review your promissory note to determine if it is a Title IV loan.	
Where are my parent's PLUS loans?	The only loans that are listed are those for which you are	

	responsible for repaying. PLUS loans taken out by your parents on your behalf are not legally your responsibility. Your parents may review their PLUS loans by entering the web site using their identifiers and their own PIN.	
My school says I'm not eligible for additional aid due to an overpayment.	You can check with the financial aid office listed on the reported overpayment.	

Paying Off Your Loans	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Paying Off Your Loans section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the Paying Off Your Loans section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
When do I have to start repaying my student loans?	You are entitled to one 6-month grace period after you stop attending a school at least halftime. During this grace period, the lender or loan servicer will contact you and tell you how much your payments will be and how to make them. If you go back to school, you can obtain a deferment so you do not have to continue payments.	
Who should I mail my loan payments to?	Your lender or a loan servicer is responsible for billing and receipt of payments. Many times a lender will hire a company to perform the billing functions for its loans, and this company is referred to as a loan servicer. You can contact your lender or loan servicer for information.	
What interest rate will I be paying?	The interest on your educational loans was set by Federal Law and is recorded on your signed promissory note. You can find the interest rate for each of your	

	loans on this web site by clicking on a loan and reviewing the details.	
Does the amount of principal and interest shown equal the payoff amount?	No. Due to reporting timeframes, the payoff amount can include other charges, fees, and/or costs on your account. You must contact the loan holder/servicer to obtain the payoff amount	
What happens if I don't pay my student loan back?	Borrowers who default on their student loans are reported to credit bureaus, so your credit rating and future borrowing ability will be negatively impacted. In addition, legal action can be taken to require payment through garnishment of wages and withholding of tax refunds.	

Contacts for Your Loans and Grants	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Contacts for Your Loans and Grants section of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the Contacts for Your Loans and Grants section of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Question	Answer	Comments
Who do I contact if my lender or lender servicer has closed?	You can contact the guaranty agency that is listed for additional information about your loan.	
Who do I contact if the guaranty agency is closed?	Staff at the U.S. Department of Education's Public Inquiry Center will take your information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.	
Who do I contact if the school is closed?	Staff at the U.S. Department of Education's Public Inquiry Center will take your	

	information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.	
Who do I contact if the wrong school is listed?	If the loan is a Federal Direct Stafford loan, you can contact the Direct Loan Servicing Center. For all other Stafford loans you can contact the guaranty agency that is listed for your loan. If the loan is a Perkins loan, staff at the U.S. Department of Education's Public Inquiry Center will take your information and forward it to the appropriate parties for research and a response. You can contact them at 1-800-4-FED-AID or TDD 1-800-730-8913.	
Who do I contact if my Pell grant information is listed?	You will need to contact the financial aid office of the school that awarded you the Pell grant.	
It indicates that I should contact the Debt Collection Service? What is that?	The Debt Collection Service (DCS) is an office of the U.S. Department of Education. Loans can be serviced there for borrowers who enter into default if a school closes or if a guaranty agency closes. You can contact DCS at: 1-800-621-3115, 8 a.m. to 8 p.m. eastern time Debt Collection Service, U.S. Department of Education, 7th and D Streets SW, Room 5118, Washington DC 20202.	

Top	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate the top of the FAQ screen.
Actions to be performed	When clicked, the user is directed to the top of the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

FAQs	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQs question list. This link only appears if a user has clicked on a subcategory in the FAQs list.
Actions to be performed	When clicked, the user is directed to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

3.3 Browser Information

Description	Describes the browser requirements for the SAFAR website.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.070
Reference(s)	NSLDS Student Access—Browser Information Page
Business Object	None

3.3.1 Software Unit Logic

NSLDS I File Name:	brinfo.htm
NSLDS II File Name:	BrInfo.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Browser Information/Setup) • Browser Setup (Link: Browser Info/Setup) • Download Browser (Link: Browser Information/Setup)

	<ul style="list-style-type: none"> • Domestic Version Information (Link: Browser Information/Setup) • System Requirements (Link: Browser Information/Setup) • FAQ (Link: Browser Information/Setup)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Browser Setup (Link: Browser Setup) • Download Browser (Link: Download Browser) • Domestic Version Information (Link: Domestic Version Information) • System Requirements (Link: System Requirements) • Student Access Home (Link: Home)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • bkgd.gif • b_brstp.gif • flgpol2.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. Browser Setup 2. Download Browser 3. Domestic Version Information 4. System Requirements 5. Domestic Version 6. Home 7. URL Navigation Bar

3.3.2 Design Details

The following screenshot highlights the functionality of the Browser Information screen. The design of this screen may be subject to change among additional design considerations.

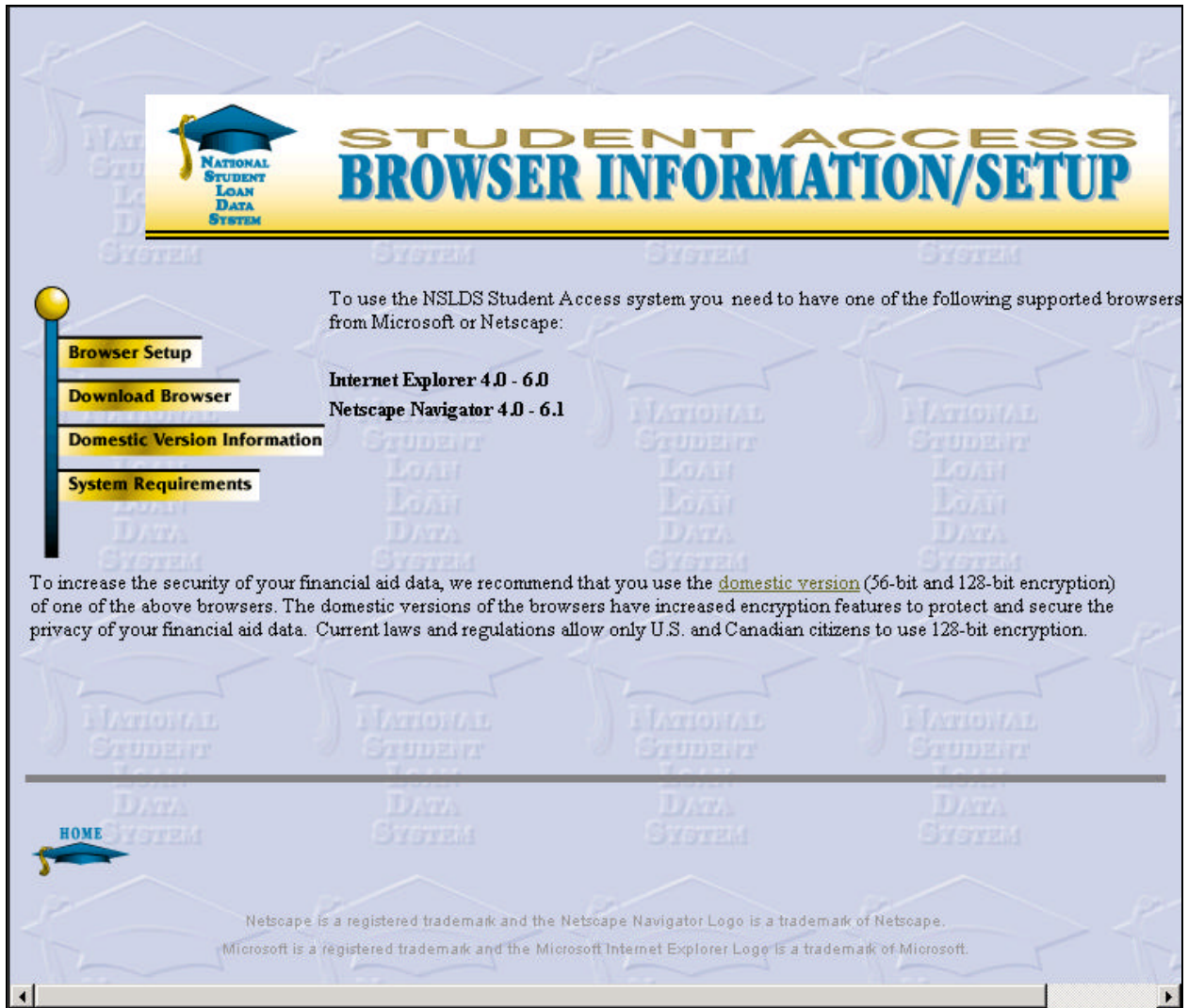


Figure 11, Browser Information

3.3.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Browser Setup	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Download Browser	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Download Browser screen.
Actions to be performed	When clicked, the user is directed to the Download Browser screen.
Business Object (Attribute)	None.
Validation	None.

Domestic Version Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Domestic Version Information screen.
Actions to be performed	When clicked, the user is directed to the Domestic Version Information screen.
Business Object (Attribute)	None.
Validation	None.

System Requirements	
Element	Link
Definition/Business Rules	Allows a user to navigate to the System Requirements screen.
Actions to be performed	When clicked, the user is directed to the System Requirements screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.4 128 Bit Encryption

Description	Notifies the user they may not be using a browser with 128 bit encryption.
New or Existing	Existing
User Group (Screen Level)	All Users

Requirements Traceability	1.070
Reference(s)	NSLDS Student Access—128 –Bit Encryption Page
Business Object	None

3.4.1 Software Unit Logic

NSLDS I File Name:	brwarn.htm
NSLDS II File Name:	BrWarn.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Procedure that checks user's browser encryption level)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Netscape Browser Download Browser • Microsoft Internet Download Browser • PIN Request and Information (Next pushbutton)
Gif Name:	The following graphical objects may appear on this screen: <ul style="list-style-type: none"> • b_lgr.gif • bkgrd.gif • nsnow.gif • ie.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. URL Navigation Bar 2. Browser Information 3. 128-bit Netscape 4. 128-bit Internet Explorer 5. Next

3.4.2 Design Details

The following screenshot highlights the functionality of the 128 Bit Encryption screen. The design of this screen may be subject to change among additional design considerations.



Figure 12, Browser Information

3.4.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Do You Want 128-bit Encryption?	
Element	Label
Definition/Business Rules	<p>The following text should be displayed:</p> <p>You <i>may</i> be using a browser that does not support 128-bit encryption. When configuring your browser, you may choose to use 40-bit, 56-bit, or 128-bit encryption to protect your information. If you choose to use 40-bit or 56-bit, your account information will still be secure, but if you want the strongest encryption available on the Internet, you will need a browser that is capable of encryption at 128 bits such as the</p>

Do You Want 128-bit Encryption?	
	U.S./Canadian version of Netscape Navigator 3.x, 4.x, or Microsoft Internet Explorer 4.x. You can download one of these browsers by going to one of the links below. If you have difficulties or questions, please consult our Browser Information page.
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Browser Information	
Element	Link
Definition/Business Rules	Allows the user to navigate to the browser information screen.
Actions to be performed	When clicked, the user is directed to the browser information screen.
Business Object (Attribute)	None.
Validation	None.

128-bit Netscape	
Element	Link
Definition/Business Rules	Allows the user to navigate to the Netscape website to download a Netscape browser. The user is directed to the following URL: http://channels.netscape.com/ns/browsers/default.jsp
Actions to be performed	When clicked, the user is directed to the http://channels.netscape.com/ns/browsers/default.jsp URL.
Business Object (Attribute)	None.
Validation	None.

128-bit Internet Explorer	
Element	Link
Definition/Business Rules	Allows the user to navigate to the Microsoft website to download a Internet Explorer browser. The user is directed to the following URL: http://www.microsoft.com/windows/ie/downloads/default.asp
Actions to be performed	When clicked, the user is directed to the

128-bit Internet Explorer	
	http://www.microsoft.com/windows/ie/downloads/default.asp URL.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.5 Browser Setup

Description	Confirms the user's browser settings to ensure privacy.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.072
Reference(s)	NSLDS Student Access—Browser Setup Page
Business Object	None


3.5.1 Software Unit Logic

NSLDS I File Name:	brsetup.htm
NSLDS II File Name:	BrSetup.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: Browser Setup)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: Browser Info/Setup) • Student Access Home (Link: Home)

Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_index.gif • ball.gif • pole2.gif • art1.gif • faq.gif • setup.gif • review.gif • gloss.gif • contact.gif • lnks.gif • edhome.gif • bkgrd.gif • bar.gif • edhome.gif
Tab Order	<ol style="list-style-type: none"> 1. Navigator 6.x 2. Navigator 4.0 – 4.x 3. Internet Explorer 6.0 4. Internet Explorer 5.0 – 5.x 5. Internet Explorer 4.0 – 4.x 6. Macintosh Differences 7. Top (6 Top links) 8. Browser Info/Setup 9. Home 10. URL Navigation Bar

3.5.2 Design Details

The following screenshot highlights the functionality of the Browser Setup screen. The design of this screen may be subject to change among additional design considerations.



To ensure your privacy is enabled and that the National Student Loan Data System Student Access works properly, you need to make sure your browser is set up properly. Click on the link for the browser you are using. Note that these are the default settings that come with your browser and it may not be necessary to change them.

[Navigator 6.x](#)
[Navigator 4.0 - 4.x](#)
[Internet Explorer 6.0](#)
[Internet Explorer 5.0 - 5.x](#)
[Internet Explorer 4.0 - 4.x](#)
[Macintosh Differences](#)


Configuring Netscape Navigator 6.0 - 6.x

1. Select **Edit** on the menu above.
Select **Preferences** from the pull-down menu.
Select **Privacy and Security** from the Preferences window and then **SSL** from the sub-menu. Make sure that the "Show a warning and ask permission before" option **Viewing a page with an Encrypted/unencrypted mix is NOT** checked. Make sure **Enable SSL version 2** box is checked.
Make sure **Enable TLS** box is checked.
Click on the **Edit Ciphers** button.
Under the **SSL Ciphers** group box:
Make sure that the **RC4 encryption with 128-bit** is checked (for 128-bit browsers).
Make sure that the **RC4 encryption with 40-bit** is checked (for 40-bit browsers).
Under the **SSL/TLS Ciphers** group box: Make sure that the **RC4 Encryption with a 128-bit key and an MD5 MAC** is checked (for 128-bit browsers).
Make sure that the **RC4 Encryption with a 40-bit key and an MD5 MAC** is checked (for 40-bit browsers).
Close the screen by clicking the **OK** button.
Select **Cookies** from the Privacy and Security sub-menu.
Check the box to **enable all cookies**.
Select **advanced** from the pull-down menu.
Click on **cache** from the sub-menu.
Check the **Every time I view the page** button.
Close the screen by clicking the **OK** button.



Configuring Netscape Navigator 4.0 - 4.7

1. Select **Communicator** on the menu above.
Select **tools** and then **Security Info** from the pull-down menu.
Select **Navigator** from the list at the left.
Scroll down to the category called **Advanced Security (SSL) Configuration**. Make sure **Enable SSL v3** box is checked.
Click on **Configure SSL v3** button.
Make sure that the **RC4 encryption with a 128-bit key and an MD5 MAC** is checked (for 128-bit browsers).
Make sure that the **RC4 encryption with a 40-bit key and an MD5 MAC** is checked (for 40-bit browsers).
Close the screens by clicking the **OK** button.
2. Select **Edit** on the menu above.
Select **Preferences** from the pull-down menu.
Select **Advanced** from the category tree on the left.
Click on **Cache** from the **Advanced** category.
Check the **Every Time** button.
Check the box to accept cookies.
Close the screens by clicking the **OK** button.



Configuring Internet Explorer 6.0

1. Select **Tools** from the tool bar.
Select **Internet Options** from the pull-down menu.
Select **Advanced** from the tabs at the top of the dialog.
Scroll down to the list of options a make sure the following are set:
 - **Security**
 - o **SSL 2.0** is checked
 - o **SSL 3.0** is checked
 - o **TLS 1.0** is **RC4** checked
2. Select **Privacy** from the tabs at the top of the dialog.
Move the slider to either a **Medium** or **Low Privacy Setting** for the **Internet Zone**.



Configuring Internet Explorer 5.0 - 5.x

1. Select **Tools** on the menu above.
Select **Internet Options** from the pull-down menu.
Select **Advanced** from the tabs at the top of the dialog.
Scroll down to the list of options a make sure the following are set:
 - **Security**
 - o **SSL 2.0** is checked
 - o **SSL 3.0** is checked
2. • **Cookies**
 - o **Accept all cookies**
3. Select **Security** from the tabs at the top of the dialog.
Select **Internet Zone** from the Zone drop down box.
Select the **Medium (more secure)** check box.



Configuring Internet Explorer 4.0 - 4.xx

1. Select **View** on the menu above.
Select **Internet Options** from the pull-down menu.
Select **Advanced** from the tabs at the top of the dialog.
Scroll down to the list of options a make sure the following are set:
 - **Security**
 - o **SSL 2.0** is checked
 - o **SSL 3.0** is checked
2. • **Cookies**
 - o **Accept all cookies**
3. Select **Security** from the tabs at the top of the dialog.
Select **Internet Zone** from the Zone drop down box.
Select the **Medium (more secure)** check box.



Macintosh Users
Macintosh users are advised to turn off virtual memory when accessing National Student Loan Data System Borrower Access. All other configurations remain the same.






— Netscape is a registered trademark and the Netscape Navigator Logo is a trademark of Netscape.
 Microsoft is a registered trademark and the Microsoft Internet Explorer Logo is a trademark of Microsoft.

Figure 13, Browser Setup

3.5.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Navigator 6.x	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Configuring Netscape Navigator 6.0-6X section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Configuring Netscape Navigator 6.0-6X section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Navigator 4.0 - 4.x	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Configuring Netscape Navigator 4.0-4X section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Configuring Netscape Navigator 4.0-4X section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Internet Explorer 6.0	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Configuring Internet Explorer 6.0 section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Configuring Internet Explorer 6.0 section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Internet Explorer 5.0 – 5.x	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Configuring Internet Explorer 4.0-4.xx section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the

Internet Explorer 5.0 – 5.x	
	Configuring Internet Explorer 4.0-4.xx section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Internet Explorer 4.0 – 4.xx	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Configuring Internet Explorer 5.0-5.x section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Configuring Internet Explorer 5.0-5.x section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Macintosh Users	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Macintosh Users section of the Browser Setup screen.
Actions to be performed	When clicked, the user is directed to the Macintosh Users section of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Top	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate the top of the Browser Setup screen. Each section (i.e., Configuring Netscape Navigator 6.0 - 6.x, Configuring Netscape Navigator 4.0 - 4.7, Configuring Internet Explorer 6.0, Configuring Internet Explorer 5.0 - 5.x, Configuring Internet Explorer 4.0 - 4.xx, Macintosh Users) will have this link at the bottom of their section.
Actions to be performed	When clicked, the user is directed to the top of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Browser Information/Setup	
Element	Link

Browser Information/Setup	
Definition/Business Rules	Allows a user to navigate the top of the Browser Information screen.
Actions to be performed	When clicked, the user is directed to the top of the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.6 Download Browser

Description	Allows a user to download a browser. Netscape Navigator and Internet Explorer are the available choices. Information about how to use Netscape Navigator and Internet Explorer with the American Online (AOL) browser is also provided.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.071
Reference(s)	NSLDS Student Access—Download Browser Page
Business Object	None


3.6.1 Software Unit Logic

NSLDS I File Name:	brdownld.htm
NSLDS II File Name:	BrDownld.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: Download Browser)
Post-Status:	This screen allows a user to navigate to any of the following screens

	<p>(depending on user access privileges):</p> <ul style="list-style-type: none"> • Netscape Navigator (Link: Download Netscape) • Internet Explorer (Link: Download Internet Explorer) • Student Access Home (Link: Home) • Browser Information (Link: Browser Info/Setup) • Using America Online 3.0, Windows 3.1, and Netscape Navigator together (Link: Using America Online 3.0, Windows 3.1, and Netscape Navigator Together☺) • Using America Online (AOL), Windows 95/98, and Netscape Navigator together (Link: Using America Online 3.0, Windows 95, and Netscape Navigator Together:)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_dwnld.gif • bkgrd.gif • nsnow.gif • ie.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. Netscape Now 2. Download Netscape 3. Microsoft High Encryption Pack page 4. Internet Explorer 5. Download Internet Explorer 6. Browser Setup 7. Home 8. URL Navigation Bar

3.6.2 Design Details


The following screenshot highlights the functionality of the Download Browser screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS DOWNLOAD BROWSER

Download Navigator


The URL to download Netscape is <http://www.netscape.com/download/>. For those users wanting stronger encryption, the URL to access the domestic version of Netscape is <http://home.netscape.com/computing/index.html>. If you are selecting the domestic version of Netscape, prior to downloading you will need to complete and submit the Netscape Strong Encryption Software Eligibility Affidavit. Once your affidavit is approved, follow Netscape's downloading and installation instructions.



[Download Netscape](#)

Download Internet Explorer

You may use IE 4.0 or IE 4.01 service pack 1 (sp1) to access the National Student Loan Data System Student Access system. Unfortunately, IE 4.01 is not compatible with our Web applications without service pack 1. The IE 4.01 service pack 1 is included in IE 4.01 as of 05/23/98. If you downloaded IE 4.01 prior to 05/23/98, that version will not be compatible with our Web application. If you do not have IE 4.0 or the IE 4.01 service pack 1 version, please use Netscape Navigator. See the bullet above for downloading and installing Netscape Navigator.



[Download Internet Explorer](#)

Download using America On-Line

To successfully download an external browser from AOL, you must first determine which AOL version (e.g., 2.5, 3.0, or Windows 95) you have, and the type of operating system you have. The following are technical notes provided by Netscape for each of the AOL versions:


- Using America Online 3.0, Windows 3.1, and Netscape Navigator Together:**
 To check if you have version 3.0 of AOL, select **Help** from the toolbar at the top of the AOL screen, then click on **About America Online**. If the version number is less than 3.0, you need to upgrade your software by selecting **Go To, Keyword**, and typing **Upgrade**. This should take you to the appropriate version of the AOL software for the operating system you are using. Follow the instructions provided by AOL about Upgrading.
- Using America Online 3.0, Windows 95, and Netscape Navigator Together:**
 Note that there are TWO versions of AOL 3.0 for Windows: a 16-bit version which will run on Windows 3.1 and Windows 95, and a 32-bit version which has been optimized for Windows 95 (and will only run on Windows 95). If your **About America Online** window says "America Online 3.0 for Windows" you are running the 16-bit version. If it says "America Online 3.0 for Windows 95", you are running the 32-bit version. Version 3.0 can be for Windows 3.1 or Windows 95. Both windows versions of the AOL software can be run on Windows 95. The Windows 95 version will only run on Windows 95 or Windows NT 3.51 or newer.

Netscape

Once you type in the keyword **Netscape**, AOL will link directly to the Netscape home page through an AOL frame. You will then need to ensure that the Netscape version you select through the AOL browser is the Navigator 3.0 or 3.01 domestic version with strong encryption features. Go to the **Download Software** page of the Netscape web site, where you will be asked to select your operating system, language, and version of Netscape (Navigator 3.0 or 3.01, Standard or Gold). Pay particular note to the Netscape instructions in determining which operating system you should identify in completing this form. You must also check **Download Strong US/Canada-Only Encryption**, and click **Download for Free**. You will then be prompted to complete and submit the Encryption Page prior to downloading.

Internet Explorer

You will need to start up the web browser internal to AOL by clicking on the globe in the menu bar at the top of the screen. Once you are in the web browser, follow the instructions above for downloading Internet Explorer.









Netscape is a registered trademark and the Netscape Navigator Logo is a trademark of Netscape.
Microsoft is a registered trademark and the Microsoft Internet Explorer Logo is a trademark of Microsoft.

Figure 14, Download Browser

3.6.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Download Navigator	
Element	Label
Definition/Business Rules	<p>The following text should be displayed in the Download Navigator section:</p> <p>The URL to download Netscape is http://channels.netscape.com/ns/browsers/default.jsp. For those users wanting stronger encryption, the URL to access the domestic version of Netscape is http://home.netscape.com/computing/index.html. If you are selecting the domestic version of Netscape, prior to downloading you will need to complete and submit the Netscape Strong Encryption Software Eligibility Affidavit. Once your affidavit is approved, follow Netscape's downloading and installation instructions.</p>  <p>Download Netscape</p>
Actions to be performed	<p>If the user clicks on http://www.netscape.com/download/, the user is directed to the Netscape download page.</p> <p>If the user clicks on http://home.netscape.com/computing/index.html, the user is directed to the Netscape download page for downloading a domestic version of the Netscape browser.</p>  <p>If the user clicks on  the user is directed to the Netscape download page.</p> <p>If the user clicks on the Download Netscape link, the user is directed to the Netscape download page.</p>
Validation	None.

Download Internet Explorer	
Element	Label
Definition/Business Rules	<p>The following text should be displayed in the Download Internet Explorer section:</p> <p>You may use IE 4.0 or IE 4.01 service pack 1 (sp1) to access the National Student Loan Data System Student Access system. Unfortunately, IE 4.01 is not compatible with our Web applications without service pack 1. The IE 4.01 service pack 1 is included in IE 4.01 as of 05/23/98. If you downloaded IE 4.01 prior to 05/23/98, that version will not be compatible with our Web application. If you do not have IE 4.0 or the IE 4.01 service pack 1 version, please use Netscape Navigator. See the bullet above for downloading and installing Netscape Navigator.</p>  <p>Download Internet Explorer</p>
Actions to be performed	 <p>If the user clicks on , the user is directed to the Internet Explorer download page.</p> <p>If the user clicks on the Download Internet Explorer link, the user is directed to the Internet Explorer download page.</p>
Validation	None.

Download using America On-line	
Element	Label
Definition/Business Rules	<p>The following text should be displayed in the Download Internet Explorer section:</p> <p>To successfully download an external browser from AOL, you must first determine which AOL version (e.g., 2.5, 3.0, or Windows 95) you have, and the type of operating system you have. The following are technical notes provided by Netscape for each of the AOL versions:</p> <ul style="list-style-type: none"> • Using America Online 3.0, Windows 3.1, and Netscape Navigator Together:

Download using America On-line	
	<p>To check if you have version 3.0 of AOL, select Help from the toolbar at the top of the AOL screen, then click on About America Online. If the version number is less than 3.0, you need to upgrade your software by selecting Go To, Keyword, and typing Upgrade. This should take you to the appropriate version of the AOL software for the operating system you are using. Follow the instructions provided by AOL about Upgrading.</p> <ul style="list-style-type: none"> • Using America Online 3.0, Windows 95, and Netscape Navigator Together: Note that there are TWO versions of AOL 3.0 for Windows: a 16-bit version which will run on Windows 3.1 and Windows 95, and a 32-bit version which has been optimized for Windows 95 (and will only run on Windows 95). If your About America Online window says "America Online 3.0 for Windows" you are running the 16-bit version. If it says "America Online 3.0 for Windows 95", you are running the 32-bit version. Version 3.0 can be for Windows 3.1 or Windows 95. Both windows versions of the AOL software can be run on Windows 95. The Windows 95 version will only run on Windows 95 or Windows NT 3.51 or newer. <p>Netscape</p> <p>Once you type in the keyword Netscape, AOL will link directly to the Netscape home page through an AOL frame. You will then need to ensure that the Netscape version you select through the AOL browser is the Navigator 3.0 or 3.01 domestic version with strong encryption features. Go to the Download Software page of the Netscape web site, where you will be asked to select your operating system, language, and version of Netscape (Navigator 3.0 or 3.01, Standard or Gold). Pay particular note to the Netscape instructions in determining which operating</p>

Download using America On-line	
	<p>system you should identify in completing this form. You must also check Download Strong US/Canada-Only Encryption, and click Download for Free. You will then be prompted to complete and submit the Encryption Page prior to downloading.</p> <p>Internet Explorer</p> <p>You will need to start up the web browser internal to AOL by clicking on the globe in the menu bar at the top of the screen. Once you are in the web browser, follow the instructions above for downloading Internet Explorer.</p>
Actions to be performed	<p>If the user clicks on the Using America Online 3.0, Windows 3.1, and Netscape Navigator Together link, the user is directed to the Using America Online (AOL), Windows 95/98, and Netscape Navigator together page.</p> <p>If the user clicks on the Using America Online 3.0, Windows 95, and Netscape Navigator Together: link, the user is directed to the Using America Online (AOL), Windows 95/98, and Netscape Navigator together page.</p>
Validation	None.

3.7 Domestic Version Information


Description	<p>Allows a user to confirm they are using a domestic browser for security purposes.</p> <p>The Student Access Domestic Version Information page provides textual information on how to determine whether a user has the domestic version of the browser. Instructions are presented for Netscape 3.0–3.xx, Netscape 4.0–4.xx, and Internet Explorer and 4.xx with Service Pack 1.</p>
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.072
Reference(s)	NSLDS Student Access—Domestic Version Information Page
Business Object	None

3.7.1 Software Unit Logic

NSLDS I File Name:	domestic.htm
NSLDS II File Name:	DmstcVerInfo.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: Domestic Version Information)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: Browser Info/Setup) • Student Access Home (Link: Home)
Gif Name:	The following graphical objects may appear on this screen: <ul style="list-style-type: none"> • b_dmstc.gif • bkgrd.gif • i2brstp.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. Browser Info/Setup 2. Home 3. URL Navigation Bar

3.7.2 Design Details

The following screenshot highlights the functionality of the Domestic Version Information screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS DOMESTIC VERSION INFORMATION

How Do I Determine Whether I Have a Domestic Browser?

Netscape 3.0 - 3.xx

If you are using a computer with a Windows operating system, click About Netscape on the Help Menu. If you are using a Macintosh, click About Netscape on the Apple Menu. If the text to the right of the RSA logo says, "This version supports International security with RSA Public Key", then you need to upgrade to the domestic security version of Netscape.

Or, click Security Preferences on the Options menu, locate the General page, and click the Configure button. If the list of keys that appears does not contain any 128-bit keys, then you need to upgrade to the domestic security version of Netscape.

Netscape 4.0 - 4.xx

Click About Communicator or About Navigator on the Help menu. If text to the right of the RSA logo says, "This version supports International security with RSA Public Key", then you need to upgrade to the domestic security version of Netscape.


Or, click Tools, Security Info on the Communicator menu, click Navigator, and then click Configure SSLv3. If the list of keys that appears does not contain any 128-bit keys, then you need to upgrade to the domestic security version of Netscape.

Internet Explorer 4.0 and 4.xx with Service Pack 1

Check the properties of the Schannel.dll file by following these steps:

1. Click the Start button at the lower left corner of your screen, point to Find, and then click Files Or Folders.
2. Type ***schannel.dll*** in the Named box on the Name and Location tab of the Find: All File dialog box, and click Find Now.
3. In the list of found files, right click the name of the Schannel.dll file, and then click Properties.

If the Description on the Version tab says "PCT/SSL Security Version (Export Version)", then you need to upgrade to the domestic security version of Internet Explorer.



Netscape is a registered trademark and the Netscape Navigator Logo is a trademark of Netscape.
Microsoft is a registered trademark and the Microsoft Internet Explorer Logo is a trademark of Microsoft.

Figure 15, Domestic Version Information

3.7.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

How Do I Determine Whether I Have a Domestic Browser?	
Element	Label
Definition/Business Rules	<p>The following text should be displayed:</p> <p>Netscape 3.0 - 3.xx If you are using a computer with a Windows operating system, click About Netscape on the Help Menu. If you are using a Macintosh, click About Netscape on the Apple Menu. If the text to the right of the RSA logo says, "This version supports International security with RSA Public Key", then you need to upgrade to the domestic security version of Netscape. Or, click Security Preferences on the Options menu, locate the General page, and click the Configure button. If the list of keys that appears does not contain any 128-bit keys, then you need to upgrade to the domestic security version of Netscape.</p> <p>Netscape 4.0 - 4.xx Click About Communicator or About Navigator on the Help menu. If text to the right of the RSA logo says, "This version supports International security with RSA Public Key", then you need to upgrade to the domestic security version of Netscape. Or, click Tools, Security Info on the Communicator menu, click Navigator, and then click Configure SSLv3. If the list of keys that appears does not contain any 128-bit keys, then you need to upgrade to the domestic security version of Netscape.</p> <p>Internet Explorer 4.0 and 4.xx with Service Pack 1 Check the properties of the Schannel.dll file by following these steps: 1. Click the Start button at the lower left corner of your screen, point to Find, and then click Files Or Folders.</p>

How Do I Determine Whether I Have a Domestic Browser?	
	<p>2. Type <i>schannel.dll</i> in the Named box on the Name and Location tab of the Find: All File dialog box, and click Find Now.</p> <p>3. In the list of found files, right click the name of the Schannel.dll file, and then click Properties. If the Description on the Version tab says "PCT/SSL Security Version (Export Version)", then you need to upgrade to the domestic security version of Internet Explorer.</p>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Browser Info/Setup	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Browser Information screen.
Actions to be performed	When clicked, the user is directed to the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.8 System Requirements

Description	Describes the system requirements for the SAFAR website.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.073
Reference(s)	NSLDS Student Access—System Requirements Page
Business Object	None

3.8.1 Software Unit Logic

NSLDS I File Name:	sysreq.htm
NSLDS II File Name:	SysReq.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Browser Information (Link: System Requirements)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Link: Home) • Browser Information (Link: Browser Info/Setup)
Gif Name:	The following graphical objects may appear on this screen: <ul style="list-style-type: none"> • bkgd.gif • b_rqmnts.gif • i2brstp.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. System Requirements 2. System Requirements 3. System Requirements 4. Browser Info/Setup 5. URL Navigation Bar

3.8.2 Design Details

The following screenshot highlights the functionality of the System Requirements screen. The design of this screen may be subject to change among additional design considerations.

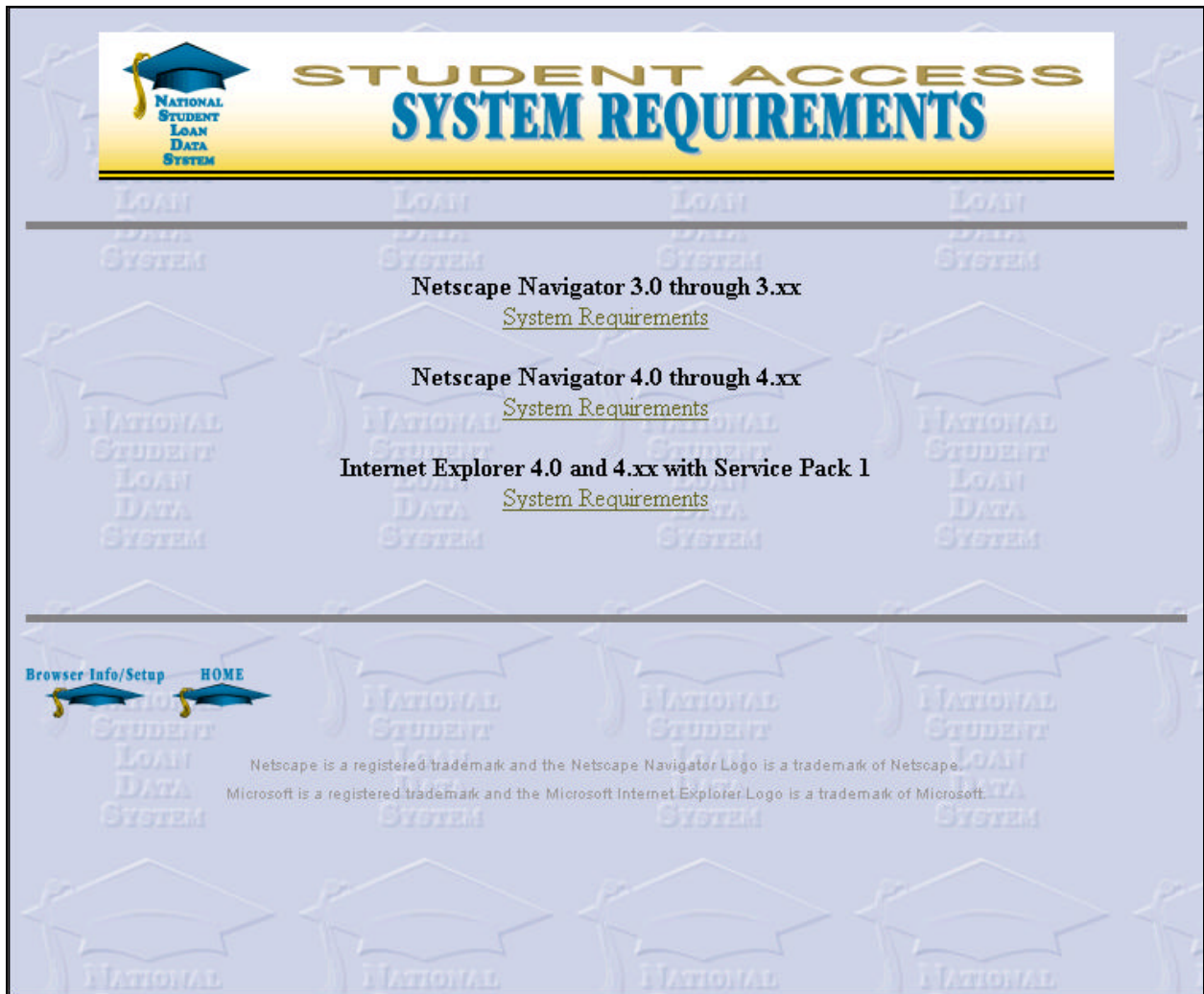


Figure 16, System Requirements

3.8.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

System Requirements (Netscape Navigator 3.0 through 3.xx)	
Element	Link
Definition/Business Rules	Allows a user to navigate to Netscape Navigator's site to identify the PC system requirements for supporting their particular browser software.
Actions to be performed	When clicked, the user is directed to Netscape Navigator's site to identify the PC system requirements for supporting their particular browser software.
Business Object (Attribute)	None.

System Requirements (Netscape Navigator 3.0 through 3.xx)	
Validation	None.

System Requirements (Netscape Navigator 4.0 through 4.xx)	
Element	Link
Definition/Business Rules	Allows a user to navigate to Netscape Navigator's site to identify the PC system requirements for supporting their particular browser software.
Actions to be performed	When clicked, the user is directed to Netscape Navigator's site to identify the PC system requirements for supporting their particular browser software.
Business Object (Attribute)	None.
Validation	None.

System Requirements (Internet Explorer 4.0 and 4.xx with Service Pack 1)	
Element	Link
Definition/Business Rules	Allows a user to navigate to Microsoft Internet Explorer's site to identify the PC system requirements for supporting their particular browser software.
Actions to be performed	When clicked, the user is directed to Microsoft Internet Explorer's site to identify the PC system requirements for supporting their particular browser software.
Business Object (Attribute)	None.
Validation	None.

Browser Info/Setup	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Browser Information screen.
Actions to be performed	When clicked, the user is directed to the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.

Home	
Validation	None.

3.9 Glossary

Description	Lists key terms used in the website and their definitions.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.080
Reference(s)	NSLDS Student Access—Glossary of Terms Page
Business Object	None

3.9.1 Software Unit Logic

NSLDS I File Name:	glossary.htm
NSLDS II File Name:	Glossary.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Glossary of Terms) • Financial Aid Review (Link: Glossary) • Loan Summary (Link: Glossary) • Loan Detail (Link: Glossary) • Aid Overpayment Detail (Link: Glossary) • Grant Detail (Link: Glossary) • FAQ (Link: Glossary of Terms)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Home)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_gloss.gif • bullet.gif • bkgrd.gif • top.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. Amount Paid to Date (Example) 2. Top

	<ul style="list-style-type: none">3. Home4. URL Navigation Bar
--	---------------------------------------------------------------------------------------

3.9.2 Design Details

The following screenshot highlights the functionality of the Glossary screen. The design of this screen may be subject to change among additional design considerations.



Figure 17, Glossary – List of Terms










Amount Paid to Date The dollar amount of financial aid you have received to date. 
Award Amount The Amount of Pell Grant the school expects to pay you based on your enrollment and your school's cost of attendance. 
Award Year The school year for which the financial aid is to be used to fund your education. 
Canceled Amount The portion of a loan, in dollars, that was canceled and not disbursed by the lender. A Perkins loan may be entirely or partially canceled if you serve in any the following areas: (1) teaching, (2) military, (3) law enforcement, or (4) volunteer (i.e., VISTA, Peace Corps). A loan may also be fully or partially canceled if you die, become disabled, or declare bankruptcy. 
Cancellation Date The date (month, day, and year) on which all or part of a loan was canceled. 
Contact Current status of agency holding the overpayment. 
Current Guaranty Agency The three-digit numeric identification code of the agency guaranteeing a Stafford Program loan. 
Current Lender The six-digit code identifying the current holder of a Stafford Program promissory note. 
Current Servicer The code identifying the specific organization currently servicing a loan for a lender or school. This organization is responsible for computing interest and mailing billing statements. 

Figure 18, Glossary – Definition Part 1

Date Entered Repayment The date on which you begin repaying your student loan. 
Date of Birth Your Date of Birth. You must enter a valid Date of Birth to use the NSLDS Student Access system. The Date of Birth is also used to verify that your loan is recorded in the NSLDS database. 
Deferment The temporary postponement of your loan payments. 
Deferment Start Date The date when a deferment starts. 
Deferment Stop Date The date when when a deferment stops. 
Disbursement Amount The dollar amount of each disbursement of a Stafford Program loan. 
Disbursement Date Date on which each disbursement was made. 
Enrollment Effective Date The date you first entered your enrollment status. 
Enrollment Status Your academic workload as determined by your school (e.g., full-time, part-time). 
First Name Your First Name. The First Name is used to verify that your loan is recorded in the NSLDS database. 
Grant Amount The dollar amount of the grant 
Guaranty Agency Agencies that guarantee Title IV loans for lenders. These agencies also aid in the collection and reinsurance of defaulted loans. 

Figure 19, Glossary – Definitions Part 2

Interest Balance The dollar value of the accrued interest balance on a loan. 
Interest Rate The interest rate shown on the signed promissory note. 
Last Date Status Change The date on which the current Loan Status Code became effective. 
Last Name Your last name. You must enter a valid Last Name to use the NSLDS Student Access system. 
Loan Amount The amount that an agency or school approved for your loan. Not all this amount may have been disbursed. 
Loan Date The date the Lender approved the loan. 
Loan Period Begin Date The date classes are (or were) scheduled to begin for the period covered by your loan. 
Loan Period End Date The date classes are (or were) scheduled to end for the period covered by your loan. 
Loan Status A code representing the current status of your loan, as determined by the loan's current holder. See Status Description. 
Maturity Date The loan's maturity date. This is the date on which the you must start repaying the loan. 

Figure 20, Glossary – Definitions Part 3

Outstanding Interest Balance

The dollar value of the interest balance on a loan.



Outstanding Principal Balance

The dollar value of the balance due on a loan, including capitalized interest.



PIN

Your electronic Personal Identification Number. You must enter a valid PIN to use the NSLDS Student Access system. You can obtain a PIN by filling out a FAFSA online.



Principal Balance

The dollar value of the declining balance due on a loan, including capitalized interest.



Remaining Amount to be Paid

The portion of the Pell Grant the school expects to give you for the remainder of the year.



Repayment Date

The month and year in which repayment of a Stafford, Perkins or ICL is scheduled to begin; also the month and year of the first day after the expiration of a grace period. This Repayment Date is valid whether or not you actually begin making payments. It is not affected by deferments.





Reporting School


The school reporting the overpayment.




Figure 21, Definitions Part 4

Scheduled Amount
Scheduled amount of the Pell Grant award.


School
The name of the school you attended while receiving this loan.


SSN
Your Social Security Number. You must enter a valid SSN to use the NSLDS Student Access system. The SSN is also used to verify that your loan is recorded in the NSLDS database.


Status
The status of the overpayment.


Status Description

AE	Assigned to U.S. Department of Education	DS	Defaulted then disabled
BC	Bankruptcy claim—discharged	DT	Defaulted—Collection terminated
BK	Bankruptcy claim—active	DU	Defaulted—Unresolved
CA	Canceled	DW	Defaulted—Write-off
DA	Deferred	DX	Defaulted—Six consecutive payments
DB	Defaulted then bankrupt, Chapter 13—active	FB	Forbearance
DC	Defaulted—compromise	ID	In school or grace period
DD	Defaulted then died	OD	Defaulted then bankrupt—discharged, other
DE	Death	PC	Paid in full through consolidation loan
DI	Disability	PF	Paid in full
DK	Defaulted then bankrupt, Chapter 13—discharged	RF	Refinanced
DL	Defaulted—in litigation	RP	In repayment
DO	Defaulted then bankrupt—active, other	UI	Unreinsured
DP	Defaulted—paid in full		









Figure 22, Definitions Part 5

Total All Grants
 The sum of all your Pell Grant amounts.


Total All Loans
 The sum of all your loan amounts, regardless of the loan type.


Total By Grant Type
 The sum of all your grant amounts, summarized by grant type.


Total By Loan Type
 The sum of all your loan amounts, summarized by loan type.


Type
 The Title IV assistance funds type for which you received an amount in excess of what you were eligible to receive.


Type of Loan

CL FFEL Consolidated	IC Income Contingent Loan—ICL
D1 Direct Stafford Subsidized	NU NDSL
D2 Direct Stafford Subsidized	PL FFEL PLUS
D4 Direct PLUS	PU Federal Perkins
D5 Direct Consolidated Unsubsidized	RF FFEL Refinanced
D6 Direct Consolidated Subsidized	SF FFEL Stafford Subsidized
D7 Direct PLUS Consolidated	SL Supplemental Loan—SLS
DU National Defense Loan	SN FFEL Stafford Non-Subsidized
EU Perkins Expanded Lender	SU FFEL Stafford Unsubsidized
FI Federally Insured Student Loan—FISL	






Figure 23, Definitions Part 6

3.9.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Amount Paid to Date	
Element	Link
Definition/Business Rules	The dollar amount of financial aid you have received to date.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Award Amount	
Element	Link
Definition/Business Rules	The Amount of Pell Grant the school expects to pay you based on your enrollment and your school's cost of attendance.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Award Year	
Element	Link
Definition/Business Rules	The school year for which the financial aid is to be used to fund your education.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Canceled Amount	
Element	Link
Definition/Business Rules	The portion of a loan, in dollars, that was canceled and not disbursed by the lender. A Perkins loan may be entirely or partially canceled if you serve in any the following areas: (1) teaching, (2) military, (3) law enforcement, or (4) volunteer (i.e., VISTA, Peace Corps). A loan may also be fully or partially canceled if you die, become disabled, or declare bankruptcy.
Actions to be performed	When clicked, the user is directed to the

Canceled Amount	
	definition listed above.
Business Object (Attribute)	None.
Validation	None.

Cancellation Date	
Element	Link
Definition/Business Rules	The date (month, day, and year) on which all or part of a loan was canceled.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Contact	
Element	Link
Definition/Business Rules	Current status of agency holding the overpayment.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Current Guaranty Agency	
Element	Link
Definition/Business Rules	The three-digit numeric identification code of the agency guaranteeing a Stafford Program loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Current Lender	
Element	Link
Definition/Business Rules	The six-digit code identifying the current holder of a Stafford Program promissory note.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Current Servicer	
Element	Link
Definition/Business Rules	The code identifying the specific organization currently servicing a loan for a lender or school. This organization is responsible for computing interest and mailing billing statements.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Date Entered Repayment	
Element	Link
Definition/Business Rules	The date on which you begin repaying your student loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Date of Birth	
Element	Link
Definition/Business Rules	Your Date of Birth. You must enter a valid Date of Birth to use the NSLDS Student Access system. The Date of Birth is also used to verify that your loan is recorded in the NSLDS database.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Deferment	
Element	Link
Definition/Business Rules	The temporary postponement of your loan payments.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Deferment Start Date	
Element	Link
Definition/Business Rules	The date when a deferment starts.

Deferment Start Date	
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Deferment Stop Date	
Element	Link
Definition/Business Rules	The date when a deferment stops.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Disbursement Amount	
Element	Link
Definition/Business Rules	The dollar amount of each disbursement of a Stafford Program loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Disbursement Date	
Element	Link
Definition/Business Rules	Date on which each disbursement was made.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Enrollment Effective Date	
Element	Link
Definition/Business Rules	The date you first entered your enrollment status.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Enrollment Status	
Element	Link
Definition/Business Rules	Your academic workload as determined by your school (e.g., full-time, part-time).

Enrollment Status	
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

First Name	
Element	Link
Definition/Business Rules	Your First Name. The First Name is used to verify that your loan is recorded in the NSLDS database.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Grant Amount	
Element	Link
Definition/Business Rules	The dollar amount of the grant
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Guaranty Agency	
Element	Link
Definition/Business Rules	Agencies that guarantee Title IV loans for lenders. These agencies also aid in the collection and reinsurance of defaulted loans.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Interest Balance	
Element	Link
Definition/Business Rules	The dollar value of the accrued interest balance on a loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Interest Rate	
----------------------	--

Interest Rate	
Element	Link
Definition/Business Rules	The interest rate shown on the signed promissory note.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Last Date Status Change	
Element	Link
Definition/Business Rules	The date on which the current Loan Status Code became effective.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Last Name	
Element	Link
Definition/Business Rules	Your last name. You must enter a valid Last Name to use the NSLDS Student Access system.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Loan Amount	
Element	Link
Definition/Business Rules	The amount that an agency or school approved for your loan. Not all this amount may have been disbursed.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Loan Date	
Element	Link
Definition/Business Rules	The date the Lender approved the loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Validation	None.

Loan Period Begin Date	
Element	Link
Definition/Business Rules	The date classes are (or were) scheduled to begin for the period covered by your loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Loan Period End Date	
Element	Link
Definition/Business Rules	The date classes are (or were) scheduled to end for the period covered by your loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Loan Status	
Element	Link
Definition/Business Rules	A code representing the current status of your loan, as determined by the loan's current holder. See Status Description.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Maturity Date	
Element	Link
Definition/Business Rules	The loan's maturity date. This is the date on which you must start repaying the loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Outstanding Interest Balance	
Element	Link
Definition/Business Rules	The dollar value of the interest balance on a loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.

Outstanding Interest Balance	
Business Object (Attribute)	None.
Validation	None.

Outstanding Principal Balance	
Element	Link
Definition/Business Rules	The dollar value of the balance due on a loan, including capitalized interest.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

PIN	
Element	Link
Definition/Business Rules	Your electronic Personal Identification Number. You must enter a valid PIN to use the NSLDS Student Access system. You can obtain a PIN by filling out a FAFSA online.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Principal Balance	
Element	Link
Definition/Business Rules	The dollar value of the declining balance due on a loan, including capitalized interest.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Validation	None.

Remaining Amount to be Paid	
Element	Link
Definition/Business Rules	The portion of the Pell Grant the school expects to give you for the remainder of the year.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Repayment Date	
Element	Link
Definition/Business Rules	The month and year in which repayment of a Stafford, Perkins or ICL is scheduled to begin; also the month and year of the first day after the expiration of a grace period. This Repayment Date is valid whether or not you actually begin making payments. It is not affected by deferments.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Reporting School	
Element	Link
Definition/Business Rules	The school reporting the overpayment.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Scheduled Amount	
Element	Link
Definition/Business Rules	Scheduled amount of the Pell Grant award.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

School	
Element	Link
Definition/Business Rules	The name of the school you attended while receiving this loan.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

SSN	
Element	Link
Definition/Business Rules	Your Social Security Number. You must enter a valid SSN to use the NSLDS Student Access

SSN	
	system. The SSN is also used to verify that your loan is recorded in the NSLDS database.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Status	
Element	Link
Definition/Business Rules	The status of the overpayment.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Status Description	
Element	Link
Definition/Business Rules	See table below for Status descriptions.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

AE	Assigned to U.S. Department of Education	DS	Defaulted then disabled
BC	Bankruptcy claim—discharged	DT	Defaulted—Collection terminated
BK	Bankruptcy claim—active	DU	Defaulted—Unresolved
CA	Canceled	DW	Defaulted—Write-off
DA	Deferred	DX	Defaulted—Six consecutive payments
DB	Defaulted then bankrupt, Chapter 13—active	FB	Forbearance
DC	Defaulted—compromise	ID	In school or grace period
DD	Defaulted then died	OD	Defaulted then bankrupt—discharged, other
DE	Death	PC	Paid in full through consolidation loan

DI	Disability	PF	Paid in full
DK	Defaulted then bankrupt, Chapter 13—discharged	RF	Refinanced
DL	Defaulted—in litigation	RP	In repayment
DO	Defaulted then bankrupt—active, other	UI	Unreinsured
DP	Defaulted—paid in full		

Total All Grants	
Element	Link
Definition/Business Rules	The sum of all your Pell Grant amounts.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Total All Loans	
Element	Link
Definition/Business Rules	The sum of your entire loan amounts, regardless of the loan type.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Total By Grant Type	
Element	Link
Definition/Business Rules	The sum of all your grant amounts, summarized by grant type.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Total By Loan Type	
Element	Link
Definition/Business Rules	The sum of all your loan amounts, summarized by loan type.
Actions to be performed	When clicked, the user is directed to the definition listed above.

Total By Loan Type	
Business Object (Attribute)	None.
Validation	None.

Type	
Element	Link
Definition/Business Rules	The Title IV assistance funds type for which you received an amount in excess of what you were eligible to receive.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

Type of Loan	
Element	Link
Definition/Business Rules	See Table below for loan types.
Actions to be performed	When clicked, the user is directed to the definition listed above.
Business Object (Attribute)	None.
Validation	None.

CL FFEL Consolidated	IC Income Contingent Loan—ICL
D1 Direct Stafford Subsidized	NU NDSL
D2 Direct Stafford Subsidized	PL FFEL PLUS
D4 Direct PLUS	PU Federal Perkins
D5 Direct Consolidated Unsubsidized	RF FFEL Refinanced
D6 Direct Consolidated Subsidized	SF FFEL Stafford Subsidized
D7 Direct PLUS Consolidated	SL Supplemental Loan—SLS
DU National Defense Loan	SN FFEL Stafford Non-Subsidized
EU Perkins Expanded Lender	SU FFEL Stafford Unsubsidized
FI Federally Insured Student Loan—FISL	

Top	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate the top of the Glossary screen. After each term the Top link appears.

Top	
Actions to be performed	When clicked, the user is directed to the top of the Browser Setup screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.10 Contact Us

Description	Provides a user with help contact information.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.076
Reference(s)	NSLDS Student Access—Contact Us Page
Business Object	None.

3.10.1 Software Unit Logic

NSLDS I File Name:	Contact.htm
NSLDS II File Name:	Contact.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Link: Contact Us) • FAQ (Link: Contact Us)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Link: Home)
Gif Name:	The following graphical objects may appear on this screen:

	<ul style="list-style-type: none"> • Contact_Header.gif • phone.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. Home 2. URL Navigation Bar

3.10.2 Design Details


The following screenshot highlights the functionality of the Contact Us screen. The design of this screen may be subject to change among additional design considerations.



Figure 24, Contact Us

3.10.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

How to contact us	
Element	Label
Definition/Business Rules	<p>The following text should be displayed in the screen:</p> <p>For questions about your NSLDS data, please contact us at the number listed below:</p> <p>By phone:  Contact the Federal Student Aid Information Center toll free at 1-800-4-FED-AID or TDD 1-800-730-8913. Hours of operation are 8 a.m. to Midnight (Eastern Time), seven days a week.</p> <p>We no longer support e-mail inquiries. We apologize for any inconvenience this may cause.</p>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.11 Links

Description	Provides links to Guaranty Agency, Lender, and Servicer websites.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.077

Reference(s)	NSLDS Student Access—Links
Business Object	None.

3.11.1 Software Unit Logic

NSLDS I File Name:	links.htm
NSLDS II File Name:	Links.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Home)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Website for American Student Assistance (Link: American Student Assistance) • Website for California Student Aid Commission (Link: California Student Aid Commission) • Colorado Student Loan Program (Link: Colorado Student Loan Program) • Connecticut Student Loan Foundation (Link: Connecticut Student Loan Foundation) • Coordinating Board for Higher Education (Link: Coordinating Board for Higher Education) • Education Assistance Corporation (EAC) South Dakota (Link: Education Assistance Corporation (EAC) South Dakota) • Educational Credit Management Corporation (Link: Educational Credit Management Corporation) • Finance Authority of Maine (Link: Finance Authority of Maine) • Florida Office of Student Financial Assistance (FOSFA) – [Link: Florida Office of Student Financial Assistance (FOSFA)] • Georgia Higher Education Assistance Corporation (Link: Georgia Higher Education Assistance Corporation) • Great Lakes Higher Education Guaranty Corporation (Link: Great Lakes Higher Education Guaranty Corporation) • Illinois Student Assistance Commission (Link: Illinois Student Assistance Commission) • Iowa College Student Aid Commission (Link: Iowa College Student Aid Commission) • Kentucky Higher Education Assistance Authority (KHEAA)

	<p>– [Link: Kentucky Higher Education Assistance Authority (KHEAA)]</p> <ul style="list-style-type: none"> • Louisiana Office of Student Financial Assistance (Link: Louisiana Office of Student Financial Assistance) • Montana Guaranteed Student Loan Program (Link: Montana Guaranteed Student Loan Program) • Nebraska Student Loan Program, Inc. (Link: Nebraska Student Loan Program, Inc.) • New York State Higher Education Services Corporation (Link: New York State Higher Education Services Corporation) • North Carolina State Education Assistance Authority (Link: North Carolina State Education Assistance Authority) • Northwest Education Loan Association (Link: Northwest Education Loan Association) • Oklahoma State Regents for Higher Education Guaranteed Student Loan Program (Link: Oklahoma State Regents for Higher Education Guaranteed Student Loan Program) • Pennsylvania Higher Education Assistance Agency (Link: Pennsylvania Higher Education Assistance Agency) • Student Loan Guarantee Foundation of Arkansas (Link: Student Loan Guarantee Foundation of Arkansas) • Student Loans of North Dakota (Link: Student Loans of North Dakota) • Tennessee Student Assistance Corporation (Link: Tennessee Student Assistance Corporation) • Texas Guaranteed Student Loan Corporation (Link: Texas Guaranteed Student Loan Corporation) • United Student Aid Funds, Inc. (Link: United Student Aid Funds, Inc.) • Vermont Student Assistance Corporation (Link: Vermont Student Assistance Corporation) • AMS Education Loan Trust (Link: AMS Education Loan Trust) • American Express Educational Loans (Link: American Express Educational Loans) • Apply!Education Trust (Link: Apply!Education Trust) • Bank of America (Link: Bank of America) • Chase Manhattan Bank, FNB S.F. (Link: Chase Manhattan Bank, FNB S.F.) • Corning Federal Credit Union (Link: Corning Federal Credit Union) • Deposit Guaranty National Bank (Link: Deposit Guaranty National Bank) • First Federal - Bucks County (Link: First Federal - Bucks County)
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	<ul style="list-style-type: none"> • Roslyn Savings Bank [Link: Roslyn Savings Bank (The)] • South Carolina Student Loan Corporation (Link: South Carolina Student Loan Corporation) • Student Loan Finance Corporation (Link: Student Loan Finance Corporation) • U.S. Bank – South (Link: U.S. Bank – South) • USC Federal Credit Union (Link: USC Federal Credit Union)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_inks.gif • bkgrd.gif • bullet.gif • top.gif • home.gif
Tab Order	<ol style="list-style-type: none"> 1. American Student Assistance (Example) – The tab order will be sequential for all links on the screen. 2. Top 3. Home 4. URL Navigation Bar

3.11.2 Design Details

The following screenshot highlights the functionality of the Links screen. The design of this screen may be subject to change among additional design considerations.


STUDENT ACCESS
LINKS

Select the Guaranty Agency, Lender or Servicer whose web site you wish to visit.

● **Guaranty Agencies**
● **Lenders**

Guaranty Agencies
[American Student Assistance](#)
[California Student Aid Commission](#)
[Colorado Student Loan Program](#)
[Connecticut Student Loan Foundation](#)
[Coordinating Board for Higher Education](#)
[Education Assistance Corporation \(EAC\) South Dakota](#)
[Educational Credit Management Corporation](#)
[Finance Authority of Maine](#)
[Florida Office of Student Financial Assistance \(FOSFA\)](#)
[Georgia Higher Education Assistance Corporation](#)
[Great Lakes Higher Education Guaranty Corporation](#)
[Illinois Student Assistance Commission](#)
[Iowa College Student Aid Commission](#)
[Kentucky Higher Education Assistance Authority \(KHEAA\)](#)
[Louisiana Office of Student Financial Assistance](#)
[Montana Guaranteed Student Loan Program](#)
[Nebraska Student Loan Program, Inc.](#)
[New York State Higher Education Services Corporation](#)
[North Carolina State Education Assistance Authority](#)
[Northwest Education Loan Association](#)
[Oklahoma State Regents for Higher Education Guaranteed Student Loan Program](#)
[Pennsylvania Higher Education Assistance Agency](#)
[Student Loan Guarantee Foundation of Arkansas](#)
[Student Loans of North Dakota](#)
[Tennessee Student Assistance Corporation](#)
[Texas Guaranteed Student Loan Corporation](#)
[United Student Aid Funds, Inc.](#)
[Vermont Student Assistance Corporation](#)



Lenders
[AMS Education Loan Trust](#)
[American Express Educational Loans](#)
[Apply! Education Trust](#)
[Bank of America](#)
[Chase Manhattan Bank, F.N.B. S.F.](#)
[Corning Federal Credit Union](#)
[Deposit Guaranty National Bank](#)
[First Federal - Bucks County](#)
[Roslyn Savings Bank \(The\)](#)
[South Carolina Student Loan Corporation](#)
[Student Loan Finance Corporation](#)
[U.S. Bank - South](#)
[USC Federal Credit Union](#)





Figure 25, Links

3.11.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

American Student Assistance	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the American Student Assistance guaranty agency. The URL is http://www.asma.com .
Actions to be performed	When clicked, the user is directed to the homepage for the American Student Assistance guaranty agency.
Business Object (Attribute)	None.
Validation	None.

California Student Aid Commission	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the California Student Aid Commission guaranty agency. The URL is http://www.edfund.org .
Actions to be performed	When clicked, the user is directed to the homepage for the California Student Aid Commission guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Colorado Student Loan Program	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Colorado Student Loan Program guaranty agency. The URL is http://www.cslp.org .
Actions to be performed	When clicked, the user is directed to the homepage for the Colorado Student Loan Program guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Connecticut Student Loan Program	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Connecticut Student Loan Program guaranty agency. The URL is http://www.cslf.com .
Actions to be performed	When clicked, the user is directed to the

Connecticut Student Loan Program	
	homepage for the Connecticut Student Loan Program guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Coordinating Board for Higher Education	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Coordinating Board for Higher Education guaranty agency. The URL is http://www.mocbhe.gov .
Actions to be performed	When clicked, the user is directed to the homepage for the Coordinating Board for Higher Education guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Education Assistance Corporation (EAC) South Dakota	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the EAC South Dakota guaranty agency. The URL is http://www.eac-easci.org .
Actions to be performed	When clicked, the user is directed to the homepage for the EAC South Dakota guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Educational Credit Management Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Educational Credit Management Corporation guaranty agency. The URL is http://www.ecmc.org .
Actions to be performed	When clicked, the user is directed to the homepage for the Educational Credit Management Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Finance Authority of Maine	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the

Finance Authority of Maine	
	Finance Authority of Maine guaranty agency. The URL is http://www.famemaine.com .
Actions to be performed	When clicked, the user is directed to the homepage for the Finance Authority of Maine guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Florida Office of Student Financial Assistance	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Florida Office of Student Financial Assistance guaranty agency. The URL is http://www.firn.edu/doe/bin00065/home0065.htm .
Actions to be performed	When clicked, the user is directed to the homepage for the Florida Office of Student Financial Assistance guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Georgia Higher Education Assistance Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Georgia Higher Education Assistance Corporation guaranty agency. The URL is http://www.gsfc.org .
Actions to be performed	When clicked, the user is directed to the homepage for the Georgia Higher Education Assistance Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Great Lakes Higher Education Guaranty Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Great Lakes Higher Education Guaranty Corporation guaranty agency. The URL is http://www.glhec.org .
Actions to be performed	When clicked, the user is directed to the homepage for the Great Lakes Higher Education Guaranty Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Illinois Student Assistance Commission	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Illinois Student Assistance Commission guaranty agency. The URL is http://www.isac1.org .
Actions to be performed	When clicked, the user is directed to the homepage for the Illinois Student Assistance Commission guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Iowa College Student Assistance Commission	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Iowa College Student Assistance Commission guaranty agency. The URL is http://www.state.ia.us/government/icsac/index.html .
Actions to be performed	When clicked, the user is directed to the homepage for the Iowa College Student Assistance Commission guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Kentucky Higher Education Assistance Authority (KHEAA)	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the KHEAA guaranty agency. The URL is http://www.kheaa.com .
Actions to be performed	When clicked, the user is directed to the homepage for the KHEAA guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Louisiana Office of Student Financial Assistance	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Louisiana Office of Student Financial Assistance guaranty agency. The URL is http://www.osfa.state.la.us .
Actions to be performed	When clicked, the user is directed to the homepage for the Louisiana Office of Student Financial Assistance guaranty agency.

Louisiana Office of Student Financial Assistance	
Business Object (Attribute)	None.
Validation	None.

Montana Guaranteed Student Loan Program	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Montana Guaranteed Student Loan Program guaranty agency. The URL is http://www.mgslp.state.mt.us .
Actions to be performed	When clicked, the user is directed to the homepage for the Montana Guaranteed Student Loan Program guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Nebraska Student Loan Program, Inc.	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Nebraska Student Loan Program, Inc. guaranty agency. The URL is http://www.nslp.com .
Actions to be performed	When clicked, the user is directed to the homepage for the Nebraska Student Loan Program, Inc. guaranty agency.
Business Object (Attribute)	None.
Validation	None.

New York State Higher Education Services Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the New York State Higher Education Services Corporation guaranty agency. The URL is http://www.hesc.state.ny.us .
Actions to be performed	When clicked, the user is directed to the homepage for New York State Higher Education Services Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

North Carolina State Education Assistance Authority	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the North Carolina State Education Assistance

North Carolina State Education Assistance Authority	
	Authority guaranty agency. The URL is http://www.ncseaa.edu .
Actions to be performed	When clicked, the user is directed to the homepage for North Carolina State Education Assistance Authority guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Northwest Education Loan Association	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Northwest Education Loan Association guaranty agency. The URL is http://www.nela.net .
Actions to be performed	When clicked, the user is directed to the homepage for Northwest Education Loan Association guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Oklahoma State Regents for Higher Education Guaranteed Student Loan Program	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Oklahoma State Regents for Higher Education Guaranteed Student Loan Program guaranty agency. The URL is http://www.ogslp.org .
Actions to be performed	When clicked, the user is directed to the homepage for Oklahoma State Regents for Higher Education Guaranteed Student Loan Program guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Pennsylvania Higher Education Assistance Agency	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Pennsylvania Higher Education Assistance Agency guaranty agency. The URL is http://www.pheaa.org .
Actions to be performed	When clicked, the user is directed to the homepage for Pennsylvania Higher Education Assistance Agency guaranty agency.
Business Object (Attribute)	None.

Pennsylvania Higher Education Assistance Agency	
Validation	None.

Student Loan Guarantee Foundation of Arkansas	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Student Loan Guarantee Foundation of Arkansas guaranty agency. The URL is http://www.slgfa.org .
Actions to be performed	When clicked, the user is directed to the homepage for Student Loan Guarantee Foundation of Arkansas guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Student Loans of North Dakota	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Student Loans of North Dakota guaranty agency.
Actions to be performed	When clicked, the user is directed to the homepage for Student Loans of North Dakota guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Tennessee Student Assistance Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Tennessee Student Assistance Corporation guaranty agency. The URL is http://www.state.tn.us/tsac .
Actions to be performed	When clicked, the user is directed to the homepage for Tennessee Student Assistance Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Texas Guaranteed Student Loan Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Texas Guaranteed Student Loan Corporation guaranty agency.

Texas Guaranteed Student Loan Corporation	
Actions to be performed	When clicked, the user is directed to the homepage for Texas Guaranteed Student Loan Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

United Student Aid Funds, Inc.	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the United Student Aid Funds, Inc. guaranty agency. The URL is http://www.usagroup.com .
Actions to be performed	When clicked, the user is directed to the homepage for United Student Aid Funds, Inc. guaranty agency.
Business Object (Attribute)	None.
Validation	None.

Vermont Student Assistance Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Vermont Student Assistance Corporation guaranty agency. The URL is http://www.vsac.org .
Actions to be performed	When clicked, the user is directed to the homepage for Vermont Student Assistance Corporation guaranty agency.
Business Object (Attribute)	None.
Validation	None.

AMS Education Loan Trust	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the AMS Education Loan Trust lender. The URL is http://www.amsweb.com .
Actions to be performed	When clicked, the user is directed to the homepage for AMS Education Loan Trust lender.
Business Object (Attribute)	None.
Validation	None.

American Express Educational Loans	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the American Express Educational Loans lender.

American Express Educational Loans	
	The URL is http://www.americanexpress.com/edloans .
Actions to be performed	When clicked, the user is directed to the homepage for American Express Educational Loans lender.
Business Object (Attribute)	None.
Validation	None.

Apply! Education Trust	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Apply! Education Trust lender.
Actions to be performed	When clicked, the user is directed to the homepage for Apply! Education Trust lender.
Business Object (Attribute)	None.
Validation	None.

Bank of America	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Bank of America lender. The URL is http://www.bofa.com .
Actions to be performed	When clicked, the user is directed to the homepage for Bank of America lender.
Business Object (Attribute)	None.
Validation	None.

Chase Manhattan Bank, FNBS.F.	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Chase Manhattan Bank, FNBS.F. lender. The URL is http://www.salliemae.com .
Actions to be performed	When clicked, the user is directed to the homepage for Chase Manhattan Bank, FNBS.F. lender.
Business Object (Attribute)	None.
Validation	None.

Corning Federal Credit Union	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Corning Federal Credit Union lender. The URL is http://www.corningcu.org .

Corning Federal Credit Union	
Actions to be performed	When clicked, the user is directed to the homepage for Corning Federal Credit Union lender.
Business Object (Attribute)	None.
Validation	None.

Deposit Guaranty National Bank	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Deposit Guaranty National Bank lender. The URL is http://www.dgb.com .
Actions to be performed	When clicked, the user is directed to the homepage for Deposit Guaranty National Bank lender.
Business Object (Attribute)	None.
Validation	None.

First Federals – Buck County	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the First Federals – Buck County lender. The URL is http://www.firstfedbucks.com .
Actions to be performed	When clicked, the user is directed to the homepage for First Federals – Buck County lender.
Business Object (Attribute)	None.
Validation	None.

Roslyn Savings Bank (The)	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Roslyn Savings Bank lender. The URL is http://www.roslynsavings.com .
Actions to be performed	When clicked, the user is directed to the homepage for Roslyn Savings Bank lender.
Business Object (Attribute)	None.
Validation	None.

South Carolina Student Loan Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the South Carolina Student Loan Corporation lender. The URL is http://www.slc.sc.edu .

South Carolina Student Loan Corporation	
Actions to be performed	When clicked, the user is directed to the homepage for South Carolina Student Loan Corporation lender.
Business Object (Attribute)	None.
Validation	None.

Student Loan Finance Corporation	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the Student Loan Finance Corporation lender. The URL is http://www.slfc.com .
Actions to be performed	When clicked, the user is directed to the homepage for Student Loan Finance Corporation lender.
Business Object (Attribute)	None.
Validation	None.

U.S. Bank - South	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the U.S. Bank - South lender. The URL is http://www.usbank.com/cgi_w/cfm/personal/products_and_services/student_banking/stud_loans_ps.cfm .
Actions to be performed	When clicked, the user is directed to the homepage for U.S. Bank - South lender.
Business Object (Attribute)	None.
Validation	None.

USC Federal Credit Union	
Element	Link
Definition/Business Rules	Allows a user to navigate to the homepage for the USC Federal Credit Union lender.
Actions to be performed	When clicked, the user is directed to the homepage for USC Federal Credit Union lender.
Business Object (Attribute)	None.
Validation	None.

Top	
Element	Link/Gif
Definition/Business Rules	Allows a user to navigate the top of the Links screen. This link appears after the Guaranty

Top	
	Agencies list and Lenders list. It also appears at the bottom of the screen.
Actions to be performed	When clicked, the user is directed to the top of the Links screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.12 Privacy Act

Description	Allows a user to acknowledge they have read and agree with the Privacy Act after each log on. The purpose of this page is to explain the use of the user's Social Security Number in context of the Privacy Act of 1974. The page also explains the use of Secure Socket Layers (SSL), and allows the user to either accept the terms of the page or to decline the terms of the page. By accepting, users acknowledge that the SSN is used to verify their identity as a valid borrower
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.074
Reference(s)	NSLDS Student Access—Privacy Act Page
Business Object	None.

3.12.1 Software Unit Logic

NSLDS I File Name:	PrivAct.asp
NSLDS II File Name:	PrivAct.jsp

Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Link: Financial Aid Review)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Pushbutton: Cancel) • Financial Aid Review (Pushbutton: Confirm)
Gif Name:	The following graphical objects may appear on this screen: <ul style="list-style-type: none"> • b_lgr.gif • bkgrd.gif
Tab Order	<ol style="list-style-type: none"> 1. Accept 2. Decline 3. URL Navigation Bar

3.12.2 Design Details

The following screenshot highlights the functionality of the Privacy Act screen. The design of this screen may be subject to change among additional design considerations.



**STUDENT ACCESS
FINANCIAL AID REVIEW**

Gathering Your Information

Your privacy is very important to us. You will be asked to provide us with information, including your Social Security Number, that is protected by the Privacy Act of 1974 (as amended). Under the Higher Education Act of 1965, as amended, we are allowed to ask for this information to determine that you are a Title IV aid recipient and to ensure that unauthorized individuals are not able to access your personal financial data.

This portion of the web site employs Secure Socket Layers (SSL) to protect the information you provide us. SSL allows us to encrypt that information using public key cryptology, and thus ensure that no one can intercept it during transmission or otherwise misuse it.

By selecting the "Accept" button below, I acknowledge that I have read and understand the information on this screen and I am ready to proceed with accessing my account.

Figure 26, Privacy Act

3.12.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Gathering Your Information	
Element	Label
Definition/Business Rules	<p>The following text should be displayed:</p> <p>Your privacy is very important to us. You will be asked to provide us with information, including your Social Security Number, that is protected by the Privacy Act of 1974 (as amended). Under the Higher Education Act of 1965, as amended, we are allowed to ask for this information to determine that you are a Title IV aid recipient and to ensure that unauthorized individuals are not able to access your personal financial data. This portion of the web site employs Secure Socket Layers (SSL) to protect the information you provide us. SSL allows us to encrypt that information using public key cryptology, and thus ensure that no one can intercept it during transmission or otherwise misuse it.</p> <p>By selecting the "Accept" button below, I acknowledge that I have read and understand the information on this screen and I am ready to proceed with accessing my account.</p>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Accept	
Element	Pushbutton
Definition/Business Rules	Allows a user to acknowledge that they have read and understand the information on this screen and are ready to proceed with accessing their account.
Actions to be performed	By clicking on the pushbutton, the user is directed to the PIN Request and Information screen.
Business Object (Attribute)	None.
Validation	None.

Decline	
Element	Pushbutton
Definition/Business Rules	Allows a user to cancel out of the Privacy Act screen and navigate back to the Student Access Home screen.
Actions to be performed	By clicking on the pushbutton, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

Browser Info/Setup	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Browser Information screen.
Actions to be performed	When clicked, the user is directed to the Browser Information screen.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

3.13 Error Page

Description	Displays information for error conditions that may occur from Student Access.
New or Existing	Existing
User Group (Screen Level)	All Users
Requirements Traceability	1.105
Reference(s)	Student Access—Error Page
Business Object	None.

3.13.1 Software Unit Logic

NSLDS I File Name:	SAError.asp
NSLDS II File Name:	SaError.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Whenever an error condition occurs (Refer to section 3.12.3 for a list of error conditions), users are redirected to the Error page, which displays information for the error condition.
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Home) • FAQ (Link: FAQs)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • None.
Tab Order	<ol style="list-style-type: none"> 1. FAQ's 2. send an e-mail 3. Home 4. FAQ's 5. URL Navigation Bar

3.13.2 Design Details

The following screenshot highlights the functionality of the Error Page screen. The design of this screen may be subject to change among additional design considerations.

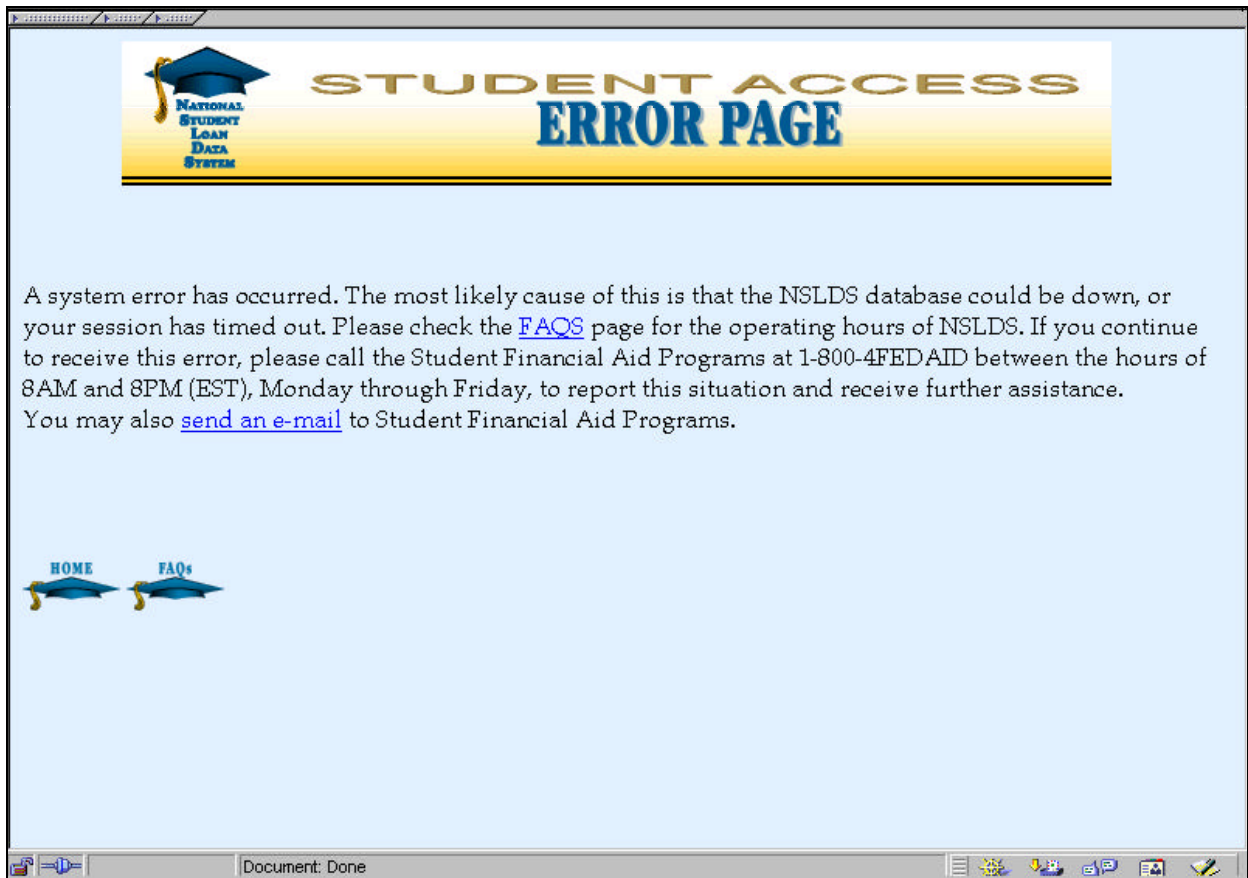


Figure 27, Error Page

3.13.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Error Message	
Element	Label
Definition/Business Rules	<p>The following conditions may cause an error within Student Access:</p> <p>A system error occurs A user is not found in NSLDS A user has no Financial Aid records Multiple individuals are found within NSLDS with the identifiers of the user</p> <p>A system error could be caused by any of the following:</p> <p>The NSLDS database is not available There are communication problems between the user (web browser), web server, and mainframe The user did not initiate activity within the 10-minute timeout period</p> <p>The following text should be displayed in the Error Page depending on the criteria:</p> <p>Criteria: Financial aid records were not found in NSLDS that matching the borrowers identifiers. Text Message: No financial aid records have been found in the NSLDS that matches your identifiers. If you believe that you should be listed in the NSLDS and that you have received financial aid, please call the Student Financial Aid Programs at 1-800-4FEDAID between the hours of 8AM and 8PM (EST), Monday through Friday, to receive further assistance. Action: None.</p> <p>Criteria: Multiple individuals with the user's identifiers were found in the NSLDS. Text Message: Multiple individuals with your identifiers have been found in the NSLDS. Please call the Student Financial Aid Programs at 1-800-4FEDAID between the hours of 8AM and 8PM</p>

Error Message	
	<p>(EST), Monday through Friday, to receive further assistance. Action: None.</p> <p>Criteria: User is using a browser version other than IE 4.x, Netscape 3.x, and Netscape 4.x. Text Message: Only IE 4.x, Netscape 3.x, and Netscape 4.x browsers have been certified with this web site. At this time we can't guarantee the site to work properly with other versions. Please check the Browser Information/Setup pages at this site for further assistance. Action: If the user clicks on Browser Information/Setup, the user is directed to the Browser Information screen.</p> <p>Criteria: NSLDS is down. Text Message: A system error has occurred. The most likely cause of this is that the NSLDS database could be down. Please check the FAQS page for the operating hours of NSLDS. If you continue to receive this error, please call the Student Financial Aid Programs at 1-800-4FEDAID between the hours of 8AM and 8PM (EST), Monday through Friday. Action: None.</p> <p>Criteria: User is using an unsupported browser. Text Message: We have detected that you are using an unsupported browser. Please go to the Browser Information/Setup pages to download a supported browser. Action: If the user clicks on Browser Information/Setup, the user is directed to the Browser Information screen.</p>
Actions to be performed	See Definition/Business Rules field above.
Business Object (Attribute)	None.
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.

Home	
Validation	None.

FAQ	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is directed to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

3.14 Financial Aid Review

Description	Allows a student to view his/her loan information at a summary level, as well as grants and overpayments. Users with no loans, grants, or aid overpayments view a page, indicating that no financial aid records exist in NSLDS for their identifiers.
New or Existing	Existing
User Group (Screen Level)	\$PICLET, \$PICTEL, \$ED, Student User (only views his/her information) In addition to students, this page can be accessed by PIC users or ED users (\$PICLET, \$PICTEL, and \$ED function groups) and is intended for use by the PIC user as a way to assist students with questions regarding their Title IV aid.
Requirements Traceability	1.078
Reference(s)	Student Access Financial Aid Review, WB01_FINANCIAL_AID_SUMMARY_SVR
Business Object	StudentAccessAction, School, Loan, Borrower, Grant, Overpayment


3.14.1 Software Unit Logic

NSLDS I File Name:	summary.asp
NSLDS II File Name:	Summary.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges): <ul style="list-style-type: none"> PIN Request and Information (PIN Registration website) –

	(Pushbutton: Accept)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Loan Detail (Link: Active Bullet Number) • Aid Overpayment Detail (Link: Active Bullet Number) • Grant Detail (Link: Active Bullet Number) • Student Access Home (Link: Home) • FAQ (Link: FAQs) • Glossary (Link: Glossary) • Student Access Interface (FAP website) – (Link: Back to FAP)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • bkgd.gif • b_lgr.gif • b1.gif - b50.gif (as required) • b1.gif - b25.gif (as required) • b1.gif – b10.gif (as required) • home.gif • i_gloss.gif • i_faq.gif • Logoff.gif • Alert.gif
Tab Order	<ol style="list-style-type: none"> 1. Click here for Grant Information 2. Click here for Aid Overpayment Information 3. 1 (Example) 4. Click here for Loan Information 5. Click here for Aid Overpayment Information 6. 1 (Example) 7. Home 8. FAQ's 9. Glossary 10. Back to FAP 11. URL Navigation Bar


3.14.2 Design Details

The following screenshot highlights the functionality of the Financial Aid Review screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS FINANCIAL AID REVIEW

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.



Defaulted

Loan(s) for ALAN A ALEXANDER Your enrollment status is **HALF TIME OR MORE, BUT LESS THAN FULL TIME**

[Click here for Grant Information](#)
[Click here for Aid Overpayment Information](#)

Type of Loan	Loan Amount	Loan Date	Disbursed Amount	Canceled Amount	Outstanding Principal	Outstanding Interest
1 STAFFORD SUBSIDIZED	\$102,102	01/01/2001	\$100	\$0	\$100	\$100
2 STAFFORD SUBSIDIZED	\$123,456	01/01/2001	\$101,010	\$0	\$101,010	\$100
3 DIRECT STAFFORD SUBSIDIZED	\$901	08/31/2000	\$900	\$0	\$900	\$0
4 DIRECT STAFFORD SUBSIDIZED	\$902	08/31/2000	\$900	\$0	\$900	\$0
5 DIRECT STAFFORD SUBSIDIZED	\$904	08/31/2000	\$900	\$0	\$900	\$0
6 DIRECT STAFFORD SUBSIDIZED	\$903	08/31/2000	\$900	\$0	\$900	\$0
7 STAFFORD SUBSIDIZED	\$102,102	01/01/2000	\$100	\$0	\$100	\$100
8 FFEL CONSOLIDATED	\$112,233	02/02/1993	\$112,233	\$0	\$110,011	\$0
Total STAFFORD SUBSIDIZED	\$327,660		\$101,210	\$0	\$101,210	\$300
Total DIRECT STAFFORD SUBSIDIZED	\$3,610		\$3,600	\$0	\$3,600	\$0
Total FFEL CONSOLIDATED	\$112,233		\$112,233	\$0	\$110,011	\$0

Total All Loans **\$443,503** **\$217,043** **\$0** **\$214,821** **\$300**

Click on **Bullets** for more details on your loans.

Grant(s) for ALAN A ALEXANDER
[Click here for Loan Information](#)
[Click here for Aid Overpayment Information](#)

Federal Pell Grant(s)	Scheduled Amount	Award Year	School
1	\$2,354	2001 - 2002	UNIVERSITY OF THE PACIFIC
2	\$2,253	2001 - 2002	UNIVERSITY OF SOUTHERN CALIFORNIA
3	\$2,251	2001 - 2002	UNIVERSITY OF CALIFORNIA - SANTA CRUZ
4	\$2,252	2000 - 2001	UNIVERSITY OF SOUTHERN CALIFORNIA
5	\$2,250	2000 - 2001	UNIVERSITY OF CALIFORNIA - SANTA CRUZ

Total All Grants **\$11,360**

Click on **Bullets** for more details on your grants.

Aid Overpayment(s) to ALAN A ALEXANDER
[Click here for Loan Information](#)
[Click here for Grant Information](#)

Overpayments	Disbursement Date	School	Aid Type
1	12/31/2000	UNIVERSITY OF REDLANDS	FEDERAL PELL GRANT
2	10/18/2000	UNIVERSITY OF REDLANDS	FEDERAL PELL GRANT
3	01/01/2000	UNIVERSITY OF CALIFORNIA - SANTA CRUZ	FEDERAL PELL GRANT
4	10/10/1999	UNIVERSITY OF CALIFORNIA - SANTA CRUZ	FEDERAL PELL GRANT
5	10/10/1999	UNIVERSITY OF SOUTHERN CALIFORNIA	PERKINS LOAN
6	10/10/1999	UNIVERSITY OF REDLANDS	PERKINS LOAN
7	05/05/1999	UNIVERSITY OF REDLANDS	PERKINS LOAN
8	10/11/1988	UNIVERSITY OF REDLANDS	FEDERAL PELL GRANT
9	06/06/1986	UNIVERSITY OF REDLANDS	FEDERAL PELL GRANT
10	06/06/1985	UNIVERSITY OF REDLANDS	PERKINS LOAN

Click on **Bullets** for more details on your aid overpayments.

[HOME](#) [FAQs](#) [Glossary](#) [Back To FAP](#)

Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.

Figure 28, Financial Aid Review

3.14.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Loan(s) for	
Element	Label
Definition/Business Rules	Displays the name of the student whose loan is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.


Your enrollment status is	
Element	Label
Definition/Business Rules	<p>Displays the enrollment status of the student whose loan is being viewed.</p> <p>An indication of the user's enrollment status and enrollment effective date is also displayed unless the user's sole financial aid has been as a PLUS borrower parent.</p> <p>The order of these statuses from lowest to highest is: Not Available, Deceased, Graduated, Withdrawn, Approved Leave of Absence, Less Than Half Time, Half Time or More but Less Than Full Time, and Full Time.</p>
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (status)
Validation	None.

Click here for Grant Information	
Element	Link
Definition/Business Rules	<p>Allows a user to navigate to the Grant Information section of the screen.</p> <p>This link only appears if a student has a grant.</p>
Actions to be performed	When clicked, the user is directed to the Grant Information section of the screen.
Business Object (Attribute)	None.
Validation	None.

Click here for Aid Overpayment Information	
---------------------------------------------------	--

Click here for Aid Overpayment Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Aid Overpayment Information section of the screen. This link only appears if a student has an aid overpayment.
Actions to be performed	When clicked, the user is directed to the Aid Overpayment Information section of the screen.
Business Object (Attribute)	None.
Validation	None.

Loan Table	
Element	Table
Definition/Business Rules	Displays the Type of Loan, Loan Amount, Loan Date, Disbursed Amount, Canceled Amount, Outstanding Principal, and Outstanding Interest. Only the latest 50 Loans display in the Loan section. <i>Sort Order – Loan Date, Loan Type.</i>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Type of Loan	
Element	Label
Definition/Business Rules	Lists the type of loan. Each loan has a sequential number associated with it. The sequential number is denoted by an icon similar to the following:  An alert icon notes loans that are in default. At the end of the Type of Loans section, the total of each type of loan should be displayed [e.g., Total STAFFORD SUBSIDIZED, Total STAFFORD UNSUBSIDIZED, Total SUPPLEMENTAL LOAN (SLS), Total NATIONAL DIRECT STUDENT Total LOAN, SUPPLEMENTAL LOAN, Total FEDERAL PERKINS, Total FFEL PLUS, Total FFEL CONSOLIDATED]

Type of Loan	
Actions to be performed	When the icon is clicked, the user is directed to the loan detail for the selected loan.
Business Object (Attribute)	StudentAccessAction, Loan (type)
Validation	None.

Loan Amount	
Element	Label
Definition/Business Rules	Displays the loan amount for the loan. <i>Masks</i> – The Loan Amount is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (originationAmt)
Validation	None.

Loan Date	
Element	Label
Definition/Business Rules	Displays the loan date. <i>Masks</i> – The Loan Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (originationDt)
Validation	None.

Disbursed Amount	
Element	Label
Definition/Business Rules	Displays the amount of disbursement for the loan. <i>Masks</i> – The Disbursed Amount is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (disbursementAL)
Validation	None.

Canceled Amount	
Element	Label
Definition/Business Rules	Displays the amount canceled for the loan. <i>Masks</i> – The Canceled Amount is displayed in \$X,XXX format.
Actions to be performed	None.

Canceled Amount	
Business Object (Attribute)	StudentAccessAction, Loan (cancellationAL)
Validation	None.

Outstanding Principal	
Element	Label
Definition/Business Rules	Displays the outstanding principal balance for the loan. <i>Masks</i> – The Outstanding Principal is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (OPBAmtDue)
Validation	None.

Outstanding Interest	
Element	Label
Definition/Business Rules	Displays the outstanding interest for the loan. <i>Masks</i> – The Outstanding Interest is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (outstandingIntAmtAccrued)
Validation	None.

Total Stafford Subsidized – Loan Amount (Example)	
Element	Label
Definition/Business Rules	Displays the sum of the Loan Amount for Stafford Subsidized loans. Only displays the Totals if the individual loan types are displayed for the student. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (originationAmt)
Validation	None.

Total Stafford Subsidized – Disbursed Amount (Example)	
Element	Label
Definition/Business Rules	Displays the sum of the Disbursed Amount for Stafford Subsidized loans.

Total Stafford Subsidized – Disbursed Amount (Example)	
	Only displays the Totals if the individual loan types are displayed for the student. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (disbursementAL)
Validation	None.

Total Stafford Subsidized – Canceled Amount (Example)	
Element	Label
Definition/Business Rules	Displays the sum of the Canceled Amount for Stafford Subsidized loans. Only displays the Totals if the individual loan types are displayed for the student. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (cancellationAL)
Validation	None.

Total Stafford Subsidized – Outstanding Principal (Example)	
Element	Label
Definition/Business Rules	Displays the sum of the Outstanding Principal for Stafford Subsidized loans. Only displays the Totals if the individual loan types are displayed for the student. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (OPBAmtDue)
Validation	None.

Total Stafford Subsidized – Outstanding Interest (Example)	
Element	Label
Definition/Business Rules	Displays the sum of the Outstanding Interest for Stafford Subsidized loans. Only displays the Totals if the individual loan types are displayed for the student. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.

Total Stafford Subsidized – Outstanding Interest (Example)	
Business Object (Attribute)	StudentAccessAction, Loan (outstandingIntAmtAccrued)
Validation	None.

Total All Loans	
Element	Label
Definition/Business Rules	Displays the total Loan Amount, Disbursed Amount, Canceled Amount, Outstanding Principal, and Outstanding Interest. <i>Masks</i> – The Total is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (originationAmt)
Validation	None.


Grant(s) for	
Element	Label
Definition/Business Rules	Displays the name of the student whose grant is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.

Click here for Loan Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Loan Information section of the screen. This link only appears if a student has a loan.
Actions to be performed	When clicked, the user is directed to the Loan Information section of the screen.
Business Object (Attribute)	None.
Validation	None.

Click here for Aid Overpayment Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Aid Overpayment Information section of the screen. This link only appears if a student has an aid overpayment.
Actions to be performed	When clicked, the user is directed to the Aid

Click here for Aid Overpayment Information	
	Overpayment Information section of the screen.
Business Object (Attribute)	None.
Validation	None.

Grants Table	
Element	Table
Definition/Business Rules	Displays the Scheduled Amount, Award Year, School. Only the latest 40 Grants display in the Grant section. <i>Sort Order – Award Year, Grant Type.</i>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Federal Pell Grant(s)	
Element	Link
Definition/Business Rules	Displays a sequential number for each Pell Grant. Upon selecting the number, the user is directed to the Grant Detail screen. An icon similar to the  following denotes the sequential number: .
Actions to be performed	When the icon is clicked, the user is directed to the Grant Detail screen.
Business Object (Attribute)	None.
Validation	None.

Scheduled Amount	
Element	Label
Definition/Business Rules	Displays the amount of grant. <i>Masks – The Scheduled Amount is displayed in \$X,XXX format.</i>
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (scheduledAmt)
Validation	None.

Award Year	
Element	Label
Definition/Business Rules	Displays the award year for the grant.

Award Year	
	<i>Masks</i> – The Award Year is displayed in CCYY – CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (awardYearBegin, awardYearEnd)
Validation	None.

School	
Element	Link
Definition/Business Rules	Displays the name of the school where the student was issued the grant.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName)
Validation	None.

Total All Grants – Scheduled Amount	
Element	Link
Definition/Business Rules	Displays the sum of the Schedule Amount for Grants. <i>Masks</i> – The Total is displayed in \$X,XXX format
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (scheduledAmt)
Validation	None.


Aid Overpayment(s) to	
Element	Label
Definition/Business Rules	Displays the name of the student whose aid overpayment is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.

Click here for Loan Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Loan Information section of the screen. This link only appears if a student has a loan.
Actions to be performed	When clicked, the user is directed to the Loan Information section of the screen.

Click here for Loan Information	
Business Object (Attribute)	None.
Validation	None.

Click here for Grant Information	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Grant Information section of the screen. This link only appears if a student has an grant.
Actions to be performed	When clicked, the user is directed to the Grant Information section of the screen.
Business Object (Attribute)	None.
Validation	None.

Overpayments Table	
Element	Table
Definition/Business Rules	Displays the Disbursement Date, School, and Aid Type. Only the latest 10 Aid Overpayments display in the Overpayment section. <i>Sort Order</i> – Disbursement Date, Aid Type.
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Overpayment(s)	
Element	Link
Definition/Business Rules	Displays a sequential number for each aid overpayment. An icon similar to the following  denotes the sequential number: .
Actions to be performed	When the icon is clicked, the user is directed to the Aid Overpayment Detail screen.
Business Object (Attribute)	None.
Validation	None.

Disbursement Date	
Element	Label
Definition/Business Rules	Displays the date of disbursement for the aid. The Disbursement Date is displayed in

Disbursement Date	
	MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (disbursementDt)
Validation	None.

School	
Element	Label
Definition/Business Rules	Displays the name of the school where the overpayment occurred.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName)
Validation	None.

Aid Type	
Element	Label
Definition/Business Rules	Displays the type of aid.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Overpayment (type)
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the top of the Student Access Home screen.
Actions to be performed	When clicked, the user is directed Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

FAQs	
Element	Link
Definition/Business Rules	Allows a user to navigate to the top of the FAQ screen.
Actions to be performed	When clicked, the user is directed FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Glossary	
Element	Link
Definition/Business Rules	Allows a user to navigate to the top of the Glossary screen.
Actions to be performed	When clicked, the user is directed Glossary

Glossary	
	screen.
Business Object (Attribute)	None.
Validation	None.

Back to FAP	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Interface screen in the FAP website.
Actions to be performed	When clicked, the user is directed Student Access Interface screen in the FAP website.
Business Object (Attribute)	None.
Validation	None.

3.15 Loan Detail

Description	Provides detail information for a specific loan.
New or Existing	Existing
User Group (Screen Level)	SPICLET, \$PICLEL, \$ED, Student User (only views his/her information) In addition to students, this page can be accessed by PIC users or ED users (\$PICLEL, \$PICLEL, and \$ED function groups) and is intended for use by the PIC user as a way to assist students with questions regarding their Title IV aid.
Requirements Traceability	1.079
Reference(s)	Student Access Loan Detail Page LOANDETL.ASP, WB02_LOAN_DETAIL_SVR
Business Object	StudentAccessAction, Borrower, Loan, School


3.15.1 Software Unit Logic

NSLDS I File Name:	LOANDETL.ASP
NSLDS II File Name:	LoanDtl.jsp
Pre-Status:	This screen is accessible from the following screens (depending on user access privileges):

	<ul style="list-style-type: none"> Financial Aid Review (Link: Active Bullet Number)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> Student Access Home (Link: Home) Financial Aid Review (Link: Financial Aid Review) Loan Detail (if student has more than one loan) - (Link: Next Loan) FAQ (Link: FAQs) Glossary (Link: Glossary) Logoff (Link: Logoff)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> b_ldtl.gif bkgrd.gif home.gif lgr.gif prev.gif next.gif i-faq.gif i-gloss.gif logoff.gif
Tab Order	<ol style="list-style-type: none"> Home Financial Aid Review Next Loan FAQ's Glossary Logoff URL Navigation Bar

3.15.2 Design Details


The following screenshot highlights the functionality of the Loan Detail screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS LOAN DETAIL

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.

Detail Loan Information for KAYLA A ACKER

Type of Loan:  **STAFFORD SUBSIDIZED**
 Loan obtained while attending the **UNIV OF THE PACIFIC ELBERT COVELL C**

Date Entered Repayment: **02/01/1998**

Loan Period Begin Date: **09/01/1998**
 Loan Period End Date: **06/01/1999**

Amounts and Dates									
Loan	Amount	Outstanding Principal Balance	Outstanding Principal Balance As of Date	Outstanding Interest Balance	Outstanding Interest Balance As of Date	Interest Rate	Canceled Amount	Canceled Date	
	\$102,102	\$100	09/01/1998	\$100	09/01/1998	8% FIXED	\$0		

Disbursement(s)		Status(es)		
Disbursement Date	Disbursement Amount	Loan Status	Status Description	Status Effective Date
01/01/1998	\$100			


Servicer/Lender/Guaranty Agency Information

Current Servicer: **No Servicer for this Loan**

Current Lender: **CENTRAL BANK GARDEN OF THE GODS**
 45 BRUSKIE BOULEVARD
 MILWAUKEE, WI 40987
 603-348-3489

Guaranty Agency **ALABAMA COMMISSION ON HIGHER EDUCATION** has been closed.

For answers to questions concerning this loan please contact the Public Inquiry Contractor at 1-800-4FEDAID.



Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.

Figure 29, Loan Detail

3.15.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Detail Loan Information for	
Element	Label
Definition/Business Rules	Displays the name of the student whose loan information is being viewed. If the Loan Type is PLUS DIRECT PLUS DIRECT PLUS CONSOLIDATED Display Heading "Loan Taken out on Behalf of".
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.

Type of Loan	
Element	Label
Definition/Business Rules	Displays the type of loan that is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (type)
Validation	None.

Loan obtained while attending the	
Element	Label
Definition/Business Rules	Displays the name of the school where the loan was obtained.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName)
Validation	None.

Date Entered Repayment	
Element	Label
Definition/Business Rules	Displays the date the student entered repayment for the loan. If LOAN_D_CURRENT_MATURITY_DATE is less than CURRENT DATE Display Date Entered Repayment Otherwise

Date Entered Repayment	
	Display Scheduled Start of Repayment <i>Masks</i> – The Date Entered Repayment is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (repaymentStartDt)
Validation	None.

Loan Period Begin Date	
Element	Label
Definition/Business Rules	Displays the loan period begin date. <i>Masks</i> – The Loan Period Begin Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (periodBeginDt)
Validation	None.

Loan Period End Date	
Element	Label
Definition/Business Rules	Displays the loan period end date. <i>Masks</i> – The Loan Period End Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (periodEndDt)
Validation	None.

Loan Amount	
Element	Label
Definition/Business Rules	Displays the amount of the loan. <i>Masks</i> – The Loan Amount is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (originationAmt)
Validation	None.

Outstanding Principal Balance	
Element	Label
Definition/Business Rules	Displays the outstanding principal balance for the loan.

Outstanding Principal Balance	
	<i>Masks</i> – The Outstanding Principal Balance is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (OPBAmtDue)
Validation	None.

Outstanding Principal Balance As of Date	
Element	Label
Definition/Business Rules	Displays the date of outstanding principal balance for the loan. <i>Masks</i> – The Outstanding Principal Balance As of Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (OPBUpdateDt)
Validation	None.

Outstanding Interest Balance	
Element	Label
Definition/Business Rules	Displays the interest on the outstanding principal balance for the loan. <i>Masks</i> – The Outstanding Interest Balance is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (outstandingIntAmtAccrued)
Validation	None.

Outstanding Interest Balance As of Date	
Element	Label
Definition/Business Rules	Displays the “as of date” for the outstanding interest on the outstanding principal balance for the loan. <i>Masks</i> – The Outstanding Interest Balance is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (outstandingIntUpdateDt)
Validation	None.

Interest Rate	
Element	Label
Definition/Business Rules	Displays the interest rate. <i>Masks</i> – The Interest Rate is displayed in the X.XX% format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (interestRate)
Validation	None.

Canceled Amount	
Element	Label
Definition/Business Rules	Displays the amount canceled for the loan. <i>Masks</i> – The Canceled Amount is displayed in \$X,XXX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (cancellationAL)
Validation	None.

Canceled Date	
Element	Label
Definition/Business Rules	Displays the date for the amount canceled for the loan. <i>Masks</i> – The Canceled Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (cancellationAL)
Validation	None.

Disbursement Date	
Element	Label
Definition/Business Rules	Displays the date of disbursement for the loan. <i>Masks</i> – The Disbursement Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (disbursementAL)
Validation	None.

Disbursement Amount	
Element	Label
Definition/Business Rules	Displays the amount of disbursement for the

Disbursement Amount	
	loan. <i>Masks</i> – The Disbursement Amount is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (disbursementAL)
Validation	None.

Loan Status	
Element	Label
Definition/Business Rules	Displays the status of the loan.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (loanStatusChgAL)
Validation	None.

Status Description	
Element	Label
Definition/Business Rules	Displays the description of the status.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (loanStatusChgAL)
Validation	None.

Status Effective Date	
Element	Label
Definition/Business Rules	Displays the effective date for the status. <i>Masks</i> – The Status Effective Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Loan (loanStatusChgAL)
Validation	None.

Servicer/Lender/Guaranty Agency Information	
Element	Label
Definition/Business Rules	Displays the name, address, URL, and phone number (if phone number is available) of the Servicer. If there is no servicer listed, it should state the following: No Servicer for this loan. If there is no phone number, it should state the following: Phone not available.

Servicer/Lender/Guaranty Agency Information	
	<p>Displays the name, address, URL, and phone number (if phone number is available) of the lender. If there is no lender listed, it should state the following: Lender for this loan.</p> <p>If there is no phone number, it should state the following: Phone not available.</p> <p>Displays the name, address, URL, and phone number (if phone number is available) of the guaranty agency. If there is no Guaranty Agency is listed, it should state the following: No Guaranty Agency for this loan.</p> <p>If there is no phone number, it should state the following: Phone not available.</p> <p>The following text should be displayed only for students:</p> <p>For answers to questions concerning this loan please contact the Public Inquiry Contractor at 1-800-4FEDAID.</p> <p>If the Validation_Translation_Table Lookup_Type_Name of WEB_STUDENT_LOAN_TYPE contains the following Lookup_Result:</p> <p>FFEL CONSOLIDATED FFEL REFINANCED STAFFORD SUBSIDIZED STAFFORD UNSUBSIDIZED PLUS SUPPLEMENT LOAN</p> <p>Display the Current Servicer Display the Current Lender Display the Current Guaranty Agency.</p> <p>If the Validation_Translation_Table Lookup_Type_Name of</p>

Servicer/Lender/Guaranty Agency Information	
	<p>WEB_STUDENT_LOAN_TYPE_ contains the following Lookup_Result:</p> <p>DIRECT STAFFORD SUBSIDIZED DIRECT STAFFORD UNSUBSIDIZED DIRECT PLUS DIRECT CONSOLIDATED SUBSIDIZED DIRECT CONSOLIDATED UNSUBSIDIZED DIRECT PLUS CONSOLIDATED Display the Current Servicer.</p> <p>If the Validation_Translation_Table Lookup_Type_Name of WEB_STUDENT_LOAN_TYPE contains the following Lookup_Result:</p> <p>FEDERAL PERKINS PERKINS EXPANDED LENDING FEDERALLY INSURED INCOME CONTINGENT NATIONAL DIRECT STUDENT LOAN NATIONAL DEFENSE LOAN</p> <p>Populate the Current Servicer with the School_Branch_Name.</p> <p>If the SCH_BR CURR_OPERATING Indicator is equal to "C", Indicate that the school has lost its eligibility. If the SCH_BR CURR_OPERATING Indicator is equal to "M", Indicate that the school has been transitioned.</p> <p><i>Masks</i> – The Phone Number is displayed in the 123-456-7890 format.</p>
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Servicer (orgName, orgType, orgStreet, orgCity, orgState, orgZip, contactPhone, contactURL), Lender (orgName, orgType, orgStreet, orgCity, orgState, orgZip, contactPhone, contactURL), GA (orgName, orgType, orgStreet, orgCity, orgState, orgZip, contactPhone, contactURL, contactEmail)
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

Financial Aid Review	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Financial Aid Review screen.
Actions to be performed	When clicked, the user is directed to the Financial Aid Review screen.
Business Object (Attribute)	None.
Validation	None.

Next Loan	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the next loan in the Loan Detail screen.
Actions to be performed	When clicked, the user views the detail information for the next loan in the Loan Detail screen.
Business Object (Attribute)	None.
Validation	None.

Previous Loan	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the previous loan in the Loan Detail screen.
Actions to be performed	When clicked, the user views the detail information for the previous loan in the Loan Detail screen.
Business Object (Attribute)	None.
Validation	None.

FAQ	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is directed to the FAQ screen.
Business Object (Attribute)	None.

FAQ	
Validation	None.

Glossary	
Element	Link
Definition/Business Rules	Allows a user to navigate to the glossary screen.
Actions to be performed	When clicked, the user is directed to the glossary screen.
Business Object (Attribute)	None.
Validation	None.

Logoff	
Element	Link
Definition/Business Rules	Allows a user to navigate to the logoff screen.
Actions to be performed	When clicked, the user is directed to the logoff screen.
Business Object (Attribute)	None.
Validation	None.

3.16 Aid Overpayment Detail

Description	Provides detail information for an aid overpayment.
New or Existing	Existing
User Group (Screen Level)	\$PICLET, \$PICTEL, \$ED, Student User (only views his/her information) In addition to students, this page can be accessed by PIC users or ED users (\$PICLET, \$PICTEL, and \$ED function groups) and is intended for use by the PIC user as a way to assist students with questions regarding their Title IV aid.
Requirements Traceability	1.103
Reference(s)	Aid Overpayment Detail Page AIDODETL.ASP
Business Object	StudentAccessAction, Borrower, School, Overpayment, ED

3.16.1 Software Unit Logic

NSLDS I File Name:	AIDODETL.ASP
NSLDS II File Name:	AidOvrpmtDtl.jsp
Pre-Status:	This screen is accessible from the following screens (depending on

	<p>user access privileges):</p> <ul style="list-style-type: none"> Financial Aid Review (Link: Active Bullet Number)
Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> Student Access Home (Link: Home) Financial Aid Review (Link: Financial Aid Review) Aid Overpayment Detail (if student has more than one Aid Overpayment) - (Link: Next Aid Overpayment) FAQ (Link: FAQs) Glossary (Link: Glossary) Logoff (Link: Logoff)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> Aidop_detl.gif Bkgrd.gif Home.gif lgr.gif prev_aidop.gif next_aidop.gif i-faq.gif i-gloss.gif Logoff.gif
Tab Order	<ol style="list-style-type: none"> Home Financial Aid Review Next Aid Overpayment FAQ's Glossary Logoff URL Navigation Bar

3.16.2 Design Details

The following screenshot highlights the functionality of the Aid Overpayment Detail screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS AID OVERPAYMENT DETAIL

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.

Detail Aid Overpayment Information for KAYLA A ACKER

Type of Aid Overpayment:  **SUPPLEMENTAL EDUCATIONAL OPPORTUNITY GRANT**

Disbursement Date	Status	Repayment Date	School	Contact
02/03/1999	OVERPAYMENT	N/A	UNIV OF CALIFORNIA SANTA CRUZ	UNIV OF CALIFORNIA SANTA CRUZ

School Information

UNIV OF CALIFORNIA SANTA CRUZ
1156 HIGH ST
SANTA CRUZ, CA 95064
Phone not available

 HOME
  FINANCIAL AID REVIEW
  NEXT AID OVERPAYMENT
  FAQs
  Glossary
  Logout

Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.

Figure 30, Aid Overpayment Detail

3.16.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Detail Aid Overpayment Information for	
Element	Label
Definition/Business Rules	Displays the name of the student whose aid overpayment information is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.

Type of Aid Overpayment	
Element	Label
Definition/Business Rules	Displays the type of aid overpayment being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Overpayment (type)
Validation	None.

Disbursement Date	
Element	Label
Definition/Business Rules	Displays the date of disbursement. <i>Masks</i> – The Disbursement Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Overpayment (disbursementDt)
Validation	None.

Status	
Element	Label
Definition/Business Rules	Displays the status of the aid overpayment
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Overpayment (status)
Validation	None.

Repayment Date	
Element	Label
Definition/Business Rules	Displays the repayment date (if status is repaid).

Repayment Date	
	<i>Masks</i> – The Repayment Date is displayed in the MM/DD/CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Overpayment (repaymentDt)
Validation	None.

School	
Element	Label
Definition/Business Rules	Displays the school name where the aid overpayment occurred.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName)
Validation	None.

Contact	
Element	Label
Definition/Business Rules	Displays the contact name at the school where the aid overpayment occurred.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName), ED (orgName)
Validation	None.

School Information	
Element	Label
Definition/Business Rules	Displays the name, address, and phone number (if phone number is available) of the school. If a customer service contact for the school exists in the database, the specific contact information is displayed. If there is no customer service contact for the school, the school's general address is displayed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName, orgStreet, orgCity, orgState, orgZip, contactPhone, contactURL, contactEmail)
Validation	None.

Home	
Element	Link

Home	
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Validation	None.

Financial Aid Review	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Financial Aid Review screen.
Actions to be performed	When clicked, the user is directed to the Financial Aid Review screen.
Business Object (Attribute)	None.
Validation	None.

Next Aid Overpayment	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the next aid overpayment in the Aid Overpayment Detail screen.
Actions to be performed	When clicked, the user views the detail information for the next aid overpayment in the Aid Overpayment Detail screen.
Business Object (Attribute)	None.
Validation	None.

Previous Aid Overpayment	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the previous loan in the Loan Detail screen.
Actions to be performed	When clicked, the user views the detail information for the previous loan in the Loan Detail screen.
Business Object (Attribute)	None.
Validation	None.

FAQ	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is directed to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Glossary	
Element	Link
Definition/Business Rules	Allows a user to navigate to the glossary screen.
Actions to be performed	When clicked, the user is directed to the glossary screen.
Business Object (Attribute)	None.
Validation	None.

Logoff	
Element	Link
Definition/Business Rules	Allows a user to navigate to the logoff screen.
Actions to be performed	When clicked, the user is directed to the logoff screen.
Business Object (Attribute)	None.
Validation	None.

3.17 Grant Detail

Description	Provides detail information for a specific grant.
New or Existing	Existing
User Group (Screen Level)	<p>\$PICLET, \$PICLEL, \$ED, Student User (only views his/her information)</p> <p>In addition to students, this page can be accessed by PIC users or ED users (\$PICLET, \$PICLEL, and \$ED function groups) and is intended for use by the PIC user as a way to assist students with questions regarding their Title IV aid.</p>
Requirements Traceability	1.104
Reference(s)	Student Access Grant Detail Page, WB03_GRANT_DETAIL_SVR
Business Object	StudentAccessAction, Borrower, School, Grant


3.17.1 Software Unit Logic

NSLDS I File Name:	AIDODETL.ASP
NSLDS II File Name:	AidOvrpmtDtl.jsp
Pre-Status:	<p>This screen is accessible from the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> Financial Aid Review (Link: Active Bullet Number)

Post-Status:	<p>This screen allows a user to navigate to any of the following screens (depending on user access privileges):</p> <ul style="list-style-type: none"> • Student Access Home (Link: Home) • Financial Aid Review (Link: Financial Aid Review) • Grant Detail (if student has more than one Grant) - (Link: Next Grant) • FAQ (Link: FAQs) • Glossary (Link: Glossary) • Logoff (Link: Logoff)
Gif Name:	<p>The following graphical objects may appear on this screen:</p> <ul style="list-style-type: none"> • b_gdtl.gif • bkgrd.gif • home.gif • lgr.gif • prev_g.gif • nxt_g.gif • i-faq.gif • i-gloss.gif • Logoff.gif
Tab Order	<ol style="list-style-type: none"> 1. Home 2. Financial Aid Review 3. Next Grant 4. FAQ's 5. Glossary 6. Logoff 7. URL Navigation Bar

3.17.2 Design Details


The following screenshot highlights the functionality of the Grant Detail screen. The design of this screen may be subject to change among additional design considerations.



STUDENT ACCESS GRANT DETAIL

NSLDS is a repository of information from many sources. Changes to the data are made by those sources. Collecting the data into one central location such as NSLDS gives you convenience and saves you time. If for any reason you disagree with the information reported to NSLDS, please contact one or more of the sources of your data listed on the detail pages on this site. The Department is also available as a resource at 1-800-4FEDAID if you need additional assistance. Your comments and corrections will help improve the services NSLDS provides.

Detail Grant Information for KAYLA A ACKER

Type of Grant:  **FEDERAL PELL GRANT**

Award Year	Scheduled Amount	Award Amount	Amount Paid To Date	Remaining Amount To Be Paid
2001 - 2002	\$9,999.00	\$654,321.00	\$3,125.00	\$0.00

School Information

UNIV OF PACIFIC
3601 PACIFIC WAY
STOCKTON, CA 95211

[HOME](#)
[FINANCIAL AID REVIEW](#)
[NEXT GRANT](#)
[FAQs](#)
[Glossary](#)
[Logoff](#)

Information contained on these pages reflects the most current data in the NSLDS database. Data contained on this site is for general information purposes and should not be used to determine eligibility, loan payoffs, overpayment status or tax reporting. Please consult the Financial Aid Officer at your school or the specific holder of your debts for further information.

Figure 31, Grant Detail

3.17.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Detail Grant Information for	
Element	Label
Definition/Business Rules	Displays the name of the student whose grant information is being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Borrower (firstName, middleInitial, lastName)
Validation	None.

Type of Grant	
Element	Label
Definition/Business Rules	Displays the type of grant being viewed.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (type)
Validation	None.

Award Year	
Element	Label
Definition/Business Rules	Displays the award year. <i>Masks</i> – The Award Year is displayed in the CCYY – CCYY format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (awardYearBegin, awardYearEnd)
Validation	None.

Scheduled Amount	
Element	Label
Definition/Business Rules	Displays the scheduled grant amount. <i>Masks</i> – The Scheduled Amount is displayed in \$X,XXX.XX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (scheduledAmt)
Validation	None.

Award Amount	
Element	Label
Definition/Business Rules	Displays the award amount. <i>Masks</i> – The Award Amount is displayed in \$X,XXX.XX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (awardAmt)
Validation	None.

Amount Paid To Date	
Element	Label
Definition/Business Rules	Displays the amount that has been paid to date. <i>Masks</i> – The Amount Paid To Date is displayed in \$X,XXX.XX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (disbursedAmt)
Validation	None.

Remaining Amount To Be Paid	
Element	Label
Definition/Business Rules	Displays the remaining amount to be paid. <i>Masks</i> – The Remaining Amount To Be Paid is displayed in \$X,XXX.XX format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, Grant (remainingAmt)
Validation	None.

School Information	
Element	Label
Definition/Business Rules	Displays the name, address, and phone number (if phone number is available) of the school. If a customer service contact for the school exists in the database, the specific contact information is displayed. If there is no customer service contact for the school, the school's general address is displayed. <i>Masks</i> – The Phone Number is displayed in 123-456-7890 format.
Actions to be performed	None.
Business Object (Attribute)	StudentAccessAction, School (orgName, orgType,

School Information	
	orgStreet, orgCity, orgState, orgZip, contactPhone)
Validation	None.

Home	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Student Access Home screen.
Actions to be performed	When clicked, the user is directed to the Student Access Home screen.
Business Object (Attribute)	None.
Validation	None.

Financial Aid Review	
Element	Link
Definition/Business Rules	Allows a user to navigate to the Financial Aid Review screen.
Actions to be performed	When clicked, the user is directed to the Financial Aid Review screen.
Business Object (Attribute)	None.
Validation	None.

Next Grant	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the next grant in the Grant Detail screen.
Actions to be performed	When clicked, the user views the detail information for the next grant in the Grant Detail screen.
Business Object (Attribute)	None.
Validation	None.

Previous Grant	
Element	Link
Definition/Business Rules	Allows a user to view the detail information for the previous grant in the Grant Detail screen.
Actions to be performed	When clicked, the user views the detail information for the previous grant in the Grant Detail screen.
Business Object (Attribute)	None.
Validation	None.

FAQ	
Element	Link
Definition/Business Rules	Allows a user to navigate to the FAQ screen.
Actions to be performed	When clicked, the user is directed to the FAQ screen.
Business Object (Attribute)	None.
Validation	None.

Glossary	
Element	Link
Definition/Business Rules	Allows a user to navigate to the glossary screen.
Actions to be performed	When clicked, the user is directed to the glossary screen.
Business Object (Attribute)	None.
Validation	None.

Logoff	
Element	Link
Definition/Business Rules	Allows a user to navigate to the logoff screen.
Actions to be performed	When clicked, the user is directed to the logoff screen.
Business Object (Attribute)	None.
Validation	None.

3.18 Logoff

Description	Allows a user to log off the SAFAR website.
New or Existing	Existing
User Group (Screen Level)	Student User (only views his/her information)
Requirements Traceability	1.081
Reference(s)	Student Access Logoff Page LOGOFF.ASP
Business Object	None.

3.18.1 Software Unit Logic

NSLDS I File Name:	LOGOFF.ASP
NSLDS II File Name:	LogOff.jsp
Pre-Status:	This screen is accessible from the following screens (depending on

	user access privileges): <ul style="list-style-type: none"> • Financial Aid Review (Link: Logoff) • Loan Detail (Link: Logoff) • Grant Detail (Link: Logoff) • Aid Overpayment Detail (Link: Logoff)
Post-Status:	This screen allows a user to navigate to any of the following screens (depending on user access privileges): <ul style="list-style-type: none"> • Student Access Home (Pushbutton: Close Browser)
Gif Name:	The following graphical objects may appear on this screen: <ul style="list-style-type: none"> • None.
Tab Order	<ol style="list-style-type: none"> 1. Close Browser 2. URL Navigation Bar

3.18.2 Design Details

The following screenshot highlights the functionality of the Logoff screen. The design of this screen may be subject to change among additional design considerations.

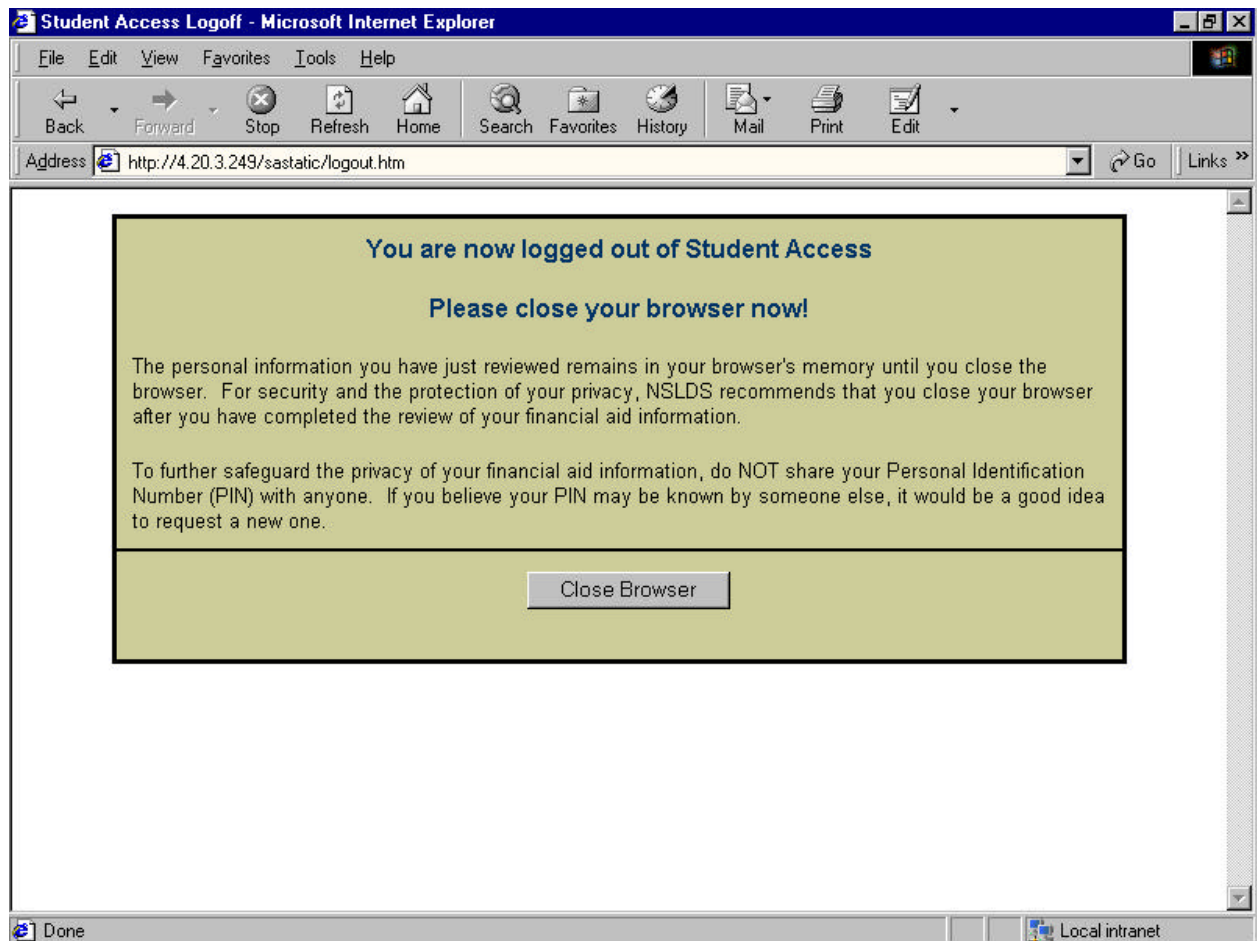


Figure 32, Logoff

3.18.3 Screen Functionality

The following section describes each object on the screen and the functionality behind the object.

Please close your browser now!	
Element	Label
Definition/Business Rules	<p>The following text should be displayed in the screen:</p> <p>The personal information that you have just reviewed remains in your browser's memory until you close the browser. For security and the protection of your privacy, NSLDS recommends that you close your browser after you have completed the review of your financial aid information.</p> <p>To further safeguard the privacy of your information, do NOT share your Personal Identification Number (PIN) with anyone. If you believe your PIN may be known by someone else, it would be a good idea to request a new one.</p>
Actions to be performed	None.
Business Object (Attribute)	None.
Validation	None.

Close Browser	
Element	Pushbutton
Definition/Business Rules	Allows a user to close their browser.
Actions to be performed	When clicked, the user's browser closes.
Business Object (Attribute)	None.
Validation	None.